



# The Salvation Army

Australia Southern Territorial Headquarters

23 May 2008

Mr. BML

REDACTED

**Hervey Bay Qld 4655**

Dear Mr. BML

## THE SALVATION ARMY AND BOX HILL BOYS HOMES

I am writing on behalf of The Salvation Army to express deep regret for any mistreatment you suffered during your stay whilst in the care of The Salvation Army.

I have been provided with a copy of your statement that you have provided.

I wish to express The Salvation Army's apology for the abuse which you have described.

Like many institutions and churches, The Salvation Army has in more recent years been dealing with victims of abuse that have occurred in institutions. We have been attempting to deal with such complaints in a caring and compassionate way.

Clearly what you say happened should not have happened. There is no justification for mistreatment and abuse. The Salvation Army has never condoned it in the past, nor do they condone it now.

I am heartened that after so many years you have been able to tell your story and hopefully, in the telling, you may have gained some comfort.

I am very much aware that The Salvation Army's apology may do little to overcome the result of the circumstances and events from which you say you suffered, but I do hope that in some way it gives you strength to deal with the issues raised by it.

Can I also say that in the light of what we have learned, The Salvation Army has put in place policies and protocols to hopefully ensure that experiences like that which you have related will not be repeated again.

Yours faithfully

**Bryce Mouchemore (Major)**  
**Assistant Secretary for Personnel**