

Melbourne

PHB:NW:

June 9, 1994

BY COURIER

REDACTED

Dear Sir,

**Complaint by you**

We act for the Salvation Army ("The Organisation"). We have been asked to deal with the complaint made by you, and outlined in several discussions with the Organisation earlier this week.

Our client is genuinely concerned by your allegations, and wishes to deal with them in a compassionate, speedy and efficient manner. Unfortunately, as your complaints relate to incidents that you say took place over thirty years ago, such investigations may be prolonged.

To assist us with the investigations could you please provide written details of your complaints. In order to prepare such details, you may wish to engage a lawyer or other appropriately qualified person to help you provide and draft written details of your complaints.

You also mentioned in your telephone discussion with the Organisation, that you have had psychiatric treatment as a consequence of the incidents. To assist you in your present difficulties we believe it important that you continue such treatment if you are not already doing so. Furthermore, the Salvation Army may be able to provide to you, at no charge, the services of an independent psychologist to counsel you with your difficulties if you so desire.

The Salvation Army has asked you to direct all communications to us, and accordingly, we look forward to receiving written details of your complaints and allegations as soon as convenient.

Yours faithfully,

**NEVETT FORD**