

KEY POINTS OF CONTACT

The survivors of sexual abuse are encouraged to contact the following people in Western Australia:

Major Marilyn McKenzie, Pastoral Response Unit Coordinator.

Assists survivors, their families and supporters to access:

- * Pastoral support services including therapeutic counselling
- * Provide representation through The Salvation Army complaint procedures

Phone number (09) 2277 010

Colonel Joyce Fischer, Major Robert McDonald and Reverend Jenny Ashton, Pastoral Support Carers.

Pastoral support carers for survivors, families and supporters who feel they have experienced harm and distress. They will provide information and advice on the range of assistance available.

Colonel Joyce Fischer Phone number (09) 2277 010

Major Robert McDonald Phone number (09) 398 2077

Reverend Jenny Ashton 016 090 Pager number 928975*

**Pastoral support carer who is not part of The Salvation Army*

Major Garth McKenzie, Divisional Commander, Western Australia Division.

The administrator appointed to receive formal complaints.

Phone number (09) 2277 010

John Dalziel, Official Spokesman.

Responsible for all media statements on behalf of The Salvation Army.

*Phone numbers (03) 9896 6007 (business hours)
(03) 9824 8846 (after hours), mobile 018 36 8337*



THE SALVATION ARMY
WESTERN AUSTRALIA DIVISION

PASTORAL RESPONSE UNIT

KEY AVENUES OF ASSISTANCE

IN RESPONSE TO SEXUAL ABUSE

BY A PERSON IN

THE SALVATION ARMY

***A statement by Commissioner Norman Howe
Territorial Commander, Australia Southern Territory:***

“The Salvation Army acknowledges with deep regret the trauma suffered by survivors of sexual abuse by Allan Smith before he was dismissed as an officer of The Salvation Army. The severe and tragic impact of sexual abuse requires that we respond with compassion and justice. We therefore pledge our support to survivors and their families through the assistance to be offered with the establishment of our pastoral response unit.”

A definition of sexual abuse

Sexual abuse can be any form of sexual violence including misconduct, harassment or sexual assault (which is a criminal offence). It is an abuse of power and a betrayal of trust.

The Salvation Army pastoral response unit will seek to ensure that survivors of sexual abuse are:

- * Believed, acknowledged and supported
- * Treated with dignity, respect, sensitivity and understanding
- * Provided with options, information, resources and referral to independent psychologists and counsellors
- * Able to retain privacy and confidentiality
- * Provided with the highest standards of pastoral and mental health care
- * Encouraged, to seek justice through the legal system and, where appropriate, through The Salvation Army complaints procedures including mediation and compensation