



The Salvation Army  
Australia Eastern Territory



SENDER TO KEEP  
CN5654075

21 October 2011

**Without Prejudice**

Mr Ray Carlile

REDACTED

Dear Ray,

As discussed in our telephone conversation last Tuesday, I thought it appropriate to formally write to you concerning the outcome of the Personal Injuries Complaints Committee (PICC) when it last convened on the 17 October 2011.

All the matters you raised with this Office, post the PICC meeting of the 12 August 2011, were considered in detail on the 17 October 2011.

At the outset, I need to let you know that the Committee was deeply saddened to hear about the events that have only recently been revealed and the devastating impact they have had on your family.

The Committee carefully considered these matters in the context of the circumstances leading to your ex-gratia payment in March 2011.

While the Committee is sympathetic toward your explanation of the impact these current matters are having on you and your family, the Committee felt that it was unable to offer any further financial support.

The ex-gratia payment of \$100,000 made to you earlier this year was the maximum amount this Committee is able to offer. The ex-gratia payment already made in your case took into account the extraordinary circumstances that you described to us as abuse you suffered while under the care of the Salvation Army. This included the impact you indicated this has had on your life since leaving the Home.

While I understand that you may not be satisfied with the decision of the Committee, I can assure you that all the matters put before it on the 17<sup>th</sup> were considered compassionately and in some detail.

The Committee did however offer The Salvation Army's assistance, in terms of providing advice for additional family support services your family may require at this time. Please let us know if we able to help in this way.

We sincerely wish you and your family peace and reconciliation at this extremely difficult time.

Kind regards

Peter Hatte  
Acting Director  
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