

**The Salvation Army**  
**Australia Eastern Territory**  
**Personal Injuries Complaints Committee**  
**Thursday 13 August 2009**  
**10am**

**MINUTES**

<b>PRESENT</b>	Lieut-Col Philip Cairns	Chair
	Major Jan Cairns	Member
	Major Daphne Cox	Member/Secretary
	Major Cecil Woodward	Member
	Lynden Hopper	Member

<b>APOLOGIES</b>	Major Mervyn Holland	Member
	Ian Powell	Member
	Major Chris Witts	Member

**PRAYER** Major Cecil Woodward

**MATTERS ARISING FROM PREVIOUS MINUTES**

REDACTED

It was noted "with joy" the letter from REDACTED expressing his gratitude to TSA for the difference we had made to his life with our response to his complaint. ✓  
 (see files: REDACTED REDACTED)

FX

DC to write to FX  
 Offer \$100,000 payment (in line with his brother FV ) - \$80,000 in cash, and \$20,000 in counselling & in-kind support ✓  
 (see files: FX, FV)

REDACTED

DC to advise RE of final offer - \$40,000 – 9 years in care. Her sister was in care for 12 years and received \$50,000. ✓  
 (see file: REDACTED)

GQ

Progress noted ✓  
 (see files: GQ, REDACTED)

REDACTED

Noted – SPE to visit REDACTED  
(see files: REDACTED, REDACTED)

GD

Apology to be re-iterated  
Previous offer of counselling to be repeated  
(see files: GD, GA)

GA

Apology to be re-iterated  
Previous offer of counselling to be repeated  
(see files: GA, GD)

REDACTED

DC to write  
Encourage REDACTED to report the sexual abuse by  
REDACTED to police  
Offer ex-gratia payment of \$65,000:  
    \$15,000 for Kalimna  
    \$50,000 for Salisbury  
(see files: REDACTED)

#### NEW MATTERS

REDACTED

DC to meet with REDACTED  
Offer apology  
Offer counselling  
Consider ex-gratia payment in vicinity of \$30,000 -  
\$50,000  
Bring back to next committee meeting  
(see file: REDACTED)

REDACTED

DC to meet with REDACTED  
Offer apology  
Offer counselling  
Consider possible ex-gratia payment \$35,000  
(see file: REDACTED)

#### OTHER MATTERS

REDACTED

It was noted RE's solicitor's letter expressing  
disappointment with the result of the outcome

Healing Service for Forgotten Australians – Travel Assistance

DC to consult with other denominations as to their  
response  
Approval to contribute up to \$10,000 for travelling  
costs

#### NEXT MEETING

Thursday 10 September 2009