



Annual Complaints Register Review

Period: January 2014 – December 2014

ID	Date	Date Lodged	Nature of Complaint	Actions	Service	Manager	Outcome
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]



THE DISABILITY
TRUST

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ID	Date	Date Lodged	Nature of Complaint	Actions	Service	Manager	Outcome
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]



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				[REDACTED]			
2014_9 (related to March 2012 entry)	July 2014	10 July 2014	Parent of client lodged Child Sexual Abuse complaint as dissatisfied with outcome of previous complaint	Legal advice sought by CEO and discussed with Board. Letter of response sent 8 September by CEO to KnowMore.	Sport & Recreation	Ryan Kiddle / Matthew Martin	No further action required.