



Membership Agreement

Health and Fitness

Customer ID

First Name

Last Name

Gender Male Female

D.O.B

Address

Suburb State Postcode

Phone Mobile Home Work

Email

Office Use Only:

Membership Type

Upfront DD

Start Date:

Joining Fee: \$ - Add pro rata to first DD? Yes No

Pro Rata: \$ -

Lump Sum: \$ -

Direct Debit: \$ -

Total Paid: \$ -

Debit Start Date:

Emergency Contact

Name	Relationship	Mobile
<input type="text"/>	<input type="text"/>	<input type="text"/>

This is your Direct Debit Service Agreement with YMCA of Sydney, [User ID], ABN 28 067 150 010. It explains what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit provider. Please keep this agreement for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR authorisation.

BANK ACCOUNT

Name of Institution

Branch

Name of Account Holder

BSB Number /

Account Number

OR

CREDIT CARD

Select your card type Visa Mastercard

Card Number

Expiry /

Name on Card

Acknowledgement

Please sign here / /

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request, you have understood and agreed to the terms and conditions governing the debt arrangements between you and the YMCA of Sydney as set out in this request and in your Direct Debit Service Agreement.

Member Agreement

- I have read and understand the conditions of this membership detailed above and on the back of this form.
- I understand that my membership payment will continue fortnightly as normal, after the minimum period of fortnights has expired.
- I have read and understand the cancellation and suspension policy outlined on the back of this form.
- I acknowledge that the information given on this form is true and correct and understand that the YMCA will not pass on these details to any third party without my authorisation.

Member Initial

Applicants Declaration

I, and if being a minor my parent/s and guardian/s for and on behalf of myself, acknowledge that during all such times as I am on the premises of or included in any activity to the premises which is organised, approved or endorsed by the YMCA of Sydney as an activity for me to take part in, both my property and person shall be at my risk and I will not hold the YMCA of Sydney liable for any personal injury or loss of property which may arise from negligence of the YMCA of Sydney, its servants, agents, independent contractors, voluntary workers, other users of the facility or participants in the activities or spectators or other parties providing services through or in the facilities of YMCA of Sydney. I also warrant that I am physically fit and able to engage in exercise and fitness programs at the centre/facility.

Member Signature Date:

Staff Name:



Membership Agreement - Terms & Conditions

Health and Fitness

All membership conditions have been established to ensure maximum enjoyment and usage of the Centre by all Health and Fitness club members. On acceptance by the centre of this agreement you will be referred to as the "member" and have the usage rights and obligation as detailed below.

1. Membership Access

Membership commences on the date stated on the membership agreement. A member must present their membership card for admittance to the centre. Admittance may be refused if a member fails to provide their card on request of centre staff. An administration fee will be charged to replace lost /damaged or stolen cards. Membership is personal to the "member" and the membership card cannot be assigned or transferred to another person unless authorised by the centre. Membership entitles you to access to all YMCA of Sydney facilities in line with the terms and conditions of the YMCA Reciprocal Rights program.

2. Direct Debit Payment

If paying your membership fortnightly or monthly, Direct Debit Terms and Conditions must be agreed to as part of this agreement if paying. Please check all Direct Debit documentation. Terms and Conditions are available at www.ymcansw.org.au. If there are insufficient clear funds in your account to meet a debit payment you must arrange for sufficient clear funds to be in your account for re-billing three (3) working days following your scheduled billing date so that we can process the debit payment. In the event that this payment fails, the payment will automatically be re-billed on the next debit date and a failed payment fee of \$5 may apply.

3. Membership Cancellation

The Centre reserves the right to cancel this membership agreement and request return of membership cards at its discretion by giving [14 days] prior notice to the Member. The Member may cancel their membership giving the Centre a minimum of 14 days' notice before the next direct debit. No fee is charged for cancellation. The Member will be required to fill out a Membership Amendment form for purposes of financial administration and ongoing customer service.

4. Membership Suspension

A member may suspend his or her membership up to 2 times per calendar year. All suspension must be a minimum of 7 days and a maximum of 28 days. A suspension can be for any reason by giving the Centre a minimum of 14 days' notice before the next direct debit. No fee is charged for suspension. Members will be asked to fill out a Membership Amendment form to confirm dates and ensure all membership payments are up to date. The Member's payments will be re-activated after his or her suspension period has been completed. Upon membership cancellation or suspension, any outstanding membership payments will become due and payable to YMCA within 14 days of the date specified on the Membership Amendment form.

5. Operational and Facility

- YMCA reserves the right to vary, add or eliminate from time to time the OPEN HOURS or SCHEDULED HOURS of any Centre, classes, services or facilities. Please check all timetables and member information for changes.
- I agree and accept that a particular facility or service may not be available for participation due to a prior booking, mechanical breakdown, fire, act of God, loss of lease, or any other reason. I agree not to hold the Centre responsible for the facility or service not being available during such an occurrence.
- You must be 15yrs of age and older to be a Member and to participate in a YMCA Health & Fitness club. Unless authorised by facility management, children aged between 11 and 14yrs can only participate as part of TEEN GYM membership, as part of the Centre family membership, or as part of an organized group approved by prior arrangement with YMCA.
- Age Restrictions apply for Group Fitness Classes. Please refer in-Centre for specific age restrictions.
- For comfort and safety, appropriate footwear must be worn at all times - sandals, thongs and or bare feet are not permitted. All users must workout with a towel and wipe down equipment after use. All Members must wear a top at all times.
- Where lockers are provided, all care and no responsibility is taken for items contained within the lockers.
- Personal Training is available as an additional service. Only YMCA employed Personal Trainers may be used in a YMCA Health & Fitness club. Unauthorised use of a non-YMCA employed Personal Trainer may result in cancellation of membership.
- All Members agree to comply with all club rules. Members must not carry out any illegal acts in the facility and must comply with all our health and safety requirements. If a Member carries out any activity which we consider offensive or dangerous to you or another person we reserve the right to ask you to leave immediately and this may also result in cancellation of membership. Club rules may be changed from time to time and will be made available on our website at www.ymcansw.org.au
- YMCA collects, uses, discloses and deals with your personal information in accordance with the YMCA Privacy and Confidentiality Policy available at [www.youraddress].
The YMCA Privacy and Confidentiality Policy contains information about how you can access and seek correction of your Personal Information, how you can complain about a breach of the Privacy Act 1988 (Cth) and how YMCA will deal with the complaint.
- This Agreement is governed by the Laws of New South Wales and the parties submit to the non exclusive jurisdiction of the courts of New South Wales.

6. Safeguarding Children

You acknowledge that YMCA NSW is committed to creating and maintaining an environment that ensures all people involved in YMCA NSW activities, programs or services act in the best interests of children, young people and vulnerable adults, and take all reasonable steps to ensure their safety, welfare and wellbeing. There is a requirement for all YMCA NSW employees, volunteers (including its Board of Directors), student placements, consultants and contractors, affiliated associations, clients, parents, guardians, families and others associated with the YMCA NSW to understand the important responsibility they have to:

- Protect children, young people and vulnerable adults from all forms of abuse, bullying and exploitation by our people;
- Be alert to incidents of abuse and neglect occurring outside the scope of our operations and services that may have an impact on the children, young people and vulnerable adults to whom we provide a service; and
- Create and maintain a safe culture that is understood, endorsed and put into action by all the individuals who work for, volunteer or access our programs and services.
- **No photography is permitted within the centre without prior management consent.**
- **All incidents that you are involved in or witness to must be reported to management immediately. This includes, but is not limited to concerns for a child, young person or vulnerable adult's welfare or well-being, concerns for the safety of others, accidents, injuries, illnesses, complaints and inappropriate or suspicious conduct.**