



Fact Sheet 12 Information Access

INFORMATION ACCESS FACT SHEET



This fact sheet applies to all FSGA services.

FSG Australia service users may have access to the following information:

Document	Timeframe	Access
FSGA annual report	Annually	www.fsg.org.au
Fact sheets	As requested/at intake to service	www.fsg.org.au
Policies and procedures	As requested	Mail/email or in person
FSGA newsletter	Quarterly	Email
Social Justice eNewsletter Bulletin	Weekly	Email
Encompass newsletter	Quarterly	Mail
Intentional Peer Support - calendar	Monthly	Mail
The Deck Calendar & Events flyer	Monthly	Email/Mail
Yallarwah House information/flyer	As required	Mail
Palm Beach House calendar/events	Monthly	Mail
CRCCBS Carer newsletter post respite	Quarterly	Email/Mail

Program-specific information, for example: individual plan; service description and fees.