

24 May 2016

Vicky Batten
FSG Australia
20 Railway Street
SOUTHPORT QLD 4215



Department of
**Communities, Child Safety
and Disability Services**

Our Reference: OLL1198

Dear Ms Batten

Licensing of care services under the *Child Protection Act 1999*

I am pleased to inform you that your application for an organisation care service licence for FSG Australia has been granted.

I have enclosed your new licence to provide care services.

Duration of Licence

Your licence is valid for three years from the date of issue. Section 125 of the *Child Protection Act 1999* requires a licence-holder to lodge an application to renew a care service licence at least 30 days before the licence expires.

Licence Conditions

The licence has standard conditions which are shown on the face of the licence. It is an offence to breach a condition of the licence, and penalties apply.

Monitoring and Information Provision

The Department of Communities, Child Safety and Disability Services is required to monitor your licence. The monitoring process for non-family based care consists of biannual review meetings and planned service visits to inspect evidence of continued compliance with licensing requirements and for family based care services, annual monitoring is undertaken. Where monitoring coincides with Human Services Quality Framework (HSQF) maintenance visits the HSQF visit will replace departmental monitoring.

Further information about licensing is available from the department's website www.communities.qld.gov.au.

Please do not hesitate to contact the Child Safety Licensing Team on **REDACTED** or email **REDACTED** should you have any queries.

Yours sincerely

A handwritten signature in black ink that reads "Matthew Lupi".

Matthew Lupi
Executive Director
Child, Family and Community Services Commissioning

Attachment

- Organisation care service licence number OLL1198