

## **Terry O'Connell OAM**

Real Justice Australia  
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### **Academic Qualifications:**

1991 – He was awarded a Bachelor of Arts (Social Welfare) from Charles Sturt University.  
He undertook a psychology stream, studying five (psychology) subjects.

2008 – He was awarded an Honorary Doctorate from Australian Catholic University.

### **Present Appointment:**

- 2000 – Present

The Australian Director for Real Justice, an international non-profit organisation established in 1994 to promote restorative justice practices. He provides developmental training for a range of professionals including teachers, psychologists, counsellors, youth, family and social workers. He also provide consultancy services to a number of Australian, United Kingdom and North American police services in the area of complaints, discipline and grievances.

### **Professional Experiences:**

- 2001- 2006 Appeared as an Expert Witness in a number of Duty of Care claims against the NSW Police Service.
- 2000 - Awarded the Fourth Michael Franz Basch Memorial Award by the prestigious Silvan S. Tomkins Institute (USA) for the restorative justice work. This Institute of psychiatrists and psychologists studies human emotion.
- 1996 - He initiated the Police Association's Child Protection submission to the Royal Commission into the NSW Police Service.
- 1995 - Responsible for establishing the Conflict Assistance Services in NSW Police Service. This work initially involved dealing with workplace conflicts and tensions, often involving police experiencing psychological and emotional difficulties. Following the Wood Royal Commission in 1997, the work of the unit broadened to include police reform.
- 1994 - He was instrumental in obtaining funding and access for psychologist Jeannie Higgins to conduct a significant research project into Traumatic Stress Reactions in Police within the New South Wales Police Service.
- 1994 - Awarded a Churchill Fellowship to research victim/offender mediation in North America, United Kingdom and South Africa.
- Senior elected official of the Police Association of New South Wales for 14 years and awarded Life Member in 1998. He was instrumental in establishing the Association's Research and Resource Division in 1994.

- Since 1994, has provided specialist training to police services in North America and United Kingdom. His work with Thames Valley Police Service in England has significantly influenced the direction of youth justice in the United Kingdom.
- 2002 ABC Australian Story – Murder He Wrote – facilitated a conference involving three families whose lives were changed following the death of Rosemary Anderson in 1963.
- 2000 – ABC Australia Story – And Justice For All – personal story on Terry O’Connell’s restorative journey.
- 2000. Pioneered the use of restorative conferences for serious crime. This work has involved dealing with victims and their families who experienced serious trauma. An example was the ABC Documentary ‘Facing the Demons’ which dealt with the aftermath of the death of Michael Marslew, a young Pizza Hut delivery worker in Jannalli, NSW.
- 1991 - Gained a national and international reputation for developing the Wagga Wagga Police Conference Model for youth crime and was awarded an Order of Australia Medal in 2000 for this work.
- 1989 - As an Operational Sergeant, he submitted a comprehensive report to the New South Wales Police Service expressing concerns about the lack of support for police working in the area of Child Protection. This report was crucial evidence in the successful 1997 damages claim of Beth Louise Seedsman (police officer) and State of New South Wales.
- 1982 - Organised stress management courses for police at the Wagga Wagga Base Hospital, out of a welfare concern.
- A serving officer in New South Wales Police Service for 29 years. Duties included 20 years in specialist areas – communications, police education, community policing and Human Resources.

### **Publications:**

- *Family Conferencing in Wagga Wagga: A Communitarian Model of Justice.* In C. Alder and J. Wundersitz (eds.), *Family Conferencing and Juvenile Justice: The Way Forward or Misplaced Optimism?* Canberra: Australian Institute of Criminology. Pp 15-44. 1994
- *Conference Facilitator’s Script.* From *Conferencing Handbook: The New Real Justice Training Manual.* Piper’s Press. 1999
- *From Wagga Wagga to Minnesota.* Paper presented at the First North American Conference on Conferencing. Minneapolis, 6-8 August 1998. 1998
- *A New Approach to Juvenile Justice: An Evaluation of Family conferencing in Wagga Wagga.* Centre for Rural Social Research, Charles Sturt University-Riverina.

- *Family Group Conferencing: A Training Manual*. Bondi Beach, AUS: Transformative Justice Australia, 75p. 1995
- "Wagga Wagga Juvenile Cautioning Program: ðlt May Be the Way to Go!". In: L. Atkinson and S.-A. Gerull (eds.), National Conference on Juvenile Justice. Conference Proceedings No. 22, Canberra, AUS: Australian Institute of Criminology, pp. 221-232. 1993
- *Restorative justice for police: Foundations for change..* Paper presented at the United Nations Crime Congress, Ancillary Meeting on Implementing Restorative Justice in the International Context. Vienna, Austria, 10-17 April. 2000
- *Restorative justice and the need for restorative environments in bureaucracies and corporations..* In Restorative justice and civil society, eds. Heather Strang and John Braithwaite, 149-164. Cambridge, UK: Cambridge University Press. 2001
- *Conference Facilitator's Script. From Conferencing Handbook: The New Real Justice Training Manual..* Piper's Press. 1999
- *Restorative Practices for Institutional Discipline, Complaints and Grievance Systems.* Paper presented at "Dreaming of a New Reality," the Third International Conference on Conferencing, Circles and other Restorative Practices, August 8-10, 2002, Minneapolis, Minnesota. 2002
- *Restorative Practices in Schools--A Normative Approach: Connecting Values to Practice.* Paper presented at "Dreaming of a New Reality," the Third International Conference on Conferencing, Circles and other Restorative Practices, August 8-10, 2002, Minneapolis, Minnesota. 2002
- *Restorative Practices in the Workplace.* Paper presented at "Dreaming of a New Reality," the Third International Conference on Conferencing, Circles and other Restorative Practices, August 8-10, 2002, Minneapolis, Minnesota. 2002
- *Restorative justice and sexual crimes.* Paper presented at the Restorative and Community Justice: Inspiring the Future conference, held in Winchester, England, 28-31 March. 2001
- *Conferencing Handbook: The New Real Justice Training Manual.* Pipersville, PA: The Piper's Press. 1999
- *An integrated restorative approach to family violence.* Paper presented at the Restorative and Community Justice: Inspiring the Future conference, held in Winchester, England, 28-31 March. 2001
- *Restorative organisations.* Paper presented at the Restorative and Community Justice: Inspiring the Future conference, held in Winchester, England, 28-31 March. 2001
- *Restorative justice for serious crimes.* Paper presented at the Restorative and Community Justice: Inspiring the Future conference, held in Winchester, England, 28-31 March. 2001
- *Beyond The Journey, Not Much Else Matters: Avoiding the Expert Model with Explicit Restorative Practice.* Paper presented at "New Frontiers in Restorative Justice: Advancing Theory and Practice", Centre for Justice and Peace Development, Massey University at Albany, New Zealand, 2-5 December. 2004

- *Conferencing and Community Empowerment: Rediscovering the Human Face of Justice*. Paper presented at Dawn or Dusk in Sentencing, La détermination de la peine: une réforme pour hier ou pour demain, April 24-26, Canadian Institute for the Administration of Justice. Pp. 143-165. Downloaded 24 May 2005. 1997
- *Restorative justice pioneer honored: His graduation address at Australian Catholic University*. . Restorative Practices E-Forum. 31 October. 2008