

"AH 16"

6/6/13

Mail - Professional Standards Claims



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## Professional Standards Claims

1 message

Acting Registrar <actingregistrar@graftondiocese.org.au> 10 January 2013 12:32  
 To: Keith Slater <bishop@graftondiocese.org.au>, Greg Ezzy <greg.ezzy@graftondiocese.org.au>, Gail Hagon <gail.hagon@graftondiocese.org.au>

Dear Bishop, Greg and Gail

There are some professional standards matters that will need to be addressed when the Bishop returns next week. In preparation I have reviewed the ordinance and protocols currently in place in this Diocese. While the ordinance and protocols outline how the Diocese should respond and report to complaint these documents do not necessarily detail how the Diocese should resolve financial claims and I understand there are one or two current matters that are outstanding.

I was very involved in developing a program we called "Healing Steps" in the Adelaide Diocese and was responsible for its implementation including active participation in mediation processes. It proposes a pastoral, rather than legal, approach to responding to claims and I consider that it was very successful.


I have attached a copy of the "Healing Steps" document and a link to associated information on the Diocese of Adelaide website. It would be helpful if you could review it before we have our conversation next week.

Thanks, Anne

<http://www.adelaide.anglican.com.au/community/ministry/professional-standards-and-safer-ministry/healing-steps/>

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**ANNE HYWOOD**  
 Acting Registrar  
 Anglican Diocese of Grafton

Tel: 02 6642 4122  
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