

— MV14 —

RE: Meeting at Caringbah ps re YMCA

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Cleaver, Craig

Sent: Monday, 7 November 2011 5:29 PM**To:** Vallance, Marcia

Hi Marcia,

I also heard the meeting went well and was well received.

The points you raise about the Helpline are of interest, and fine line between identifying child protection issues that require assistance and the very human aspect of providing support to parents who may be worried about their children.

I think in future our advice might include stronger reference to the supports available through counselling services at local community health services.

Regards**Craig Cleaver**

Student Support Coordinator,
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From: Vallance, Marcia
Sent: Monday, 7 November 2011 12:17 PM
To: Cleaver, Craig
Subject: Meeting at Caringbah ps re YMCA

Hi Craig,

This is just to let you know we had the meeting last Friday with a PYLO present, Helen Wyatt, Sue Martinov and Ros Trussler. It seemed to be exactly what they wanted.

There was one issue I said I would follow up. When parents called the Child Protection Hotline number as we had advised them to do, they received no advice at all. In fact they were not interested in talking if they didn't have a disclosure to make (according to the parents there). This seems disturbing and perhaps we should change our advice to include our school counsellors as well. Also one of the issues, it seems to me, was that the parents needed help to deal with their anxieties. We need to include this advice as well. Their imaginations are their own worst enemy!

RE: Meeting at Caringbah ps re YMCA

Regards,
Marcia

Marcia Vallance
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