

"E"

Subject: FW: The Y Supports National Child Protection Week [DLM=Sensitive:Legal]

This is Exhibit "E" to the Statement of
AN

From: Phillip Hare [REDACTED]
Date: 4 September 2013 1:15:12 PM AEST
To: AN [REDACTED]
Subject: RE: The Y Supports National Child Protection Week

Dated: 10 October 2013

AN

On behalf the YMCA I am sincerely sorry for the impact that this email has caused you.

After investigating the mistake we have identified that when we originally received your initial email we removed your address from the Children's Services database and made an internal error by not removing you from our global YMCA database.

Once again, I sincerely apologise for the error on our behalf and assure you that we have removed you and the [REDACTED] family from our database.

Regards,

Phillip Hare
Chief Executive Officer
YMCA NSW

From: AN [REDACTED]
Sent: Monday, 2 September 2013 4:25 PM
To: Phillip Hare
Subject: Fwd: The Y Supports National Child Protection Week

Sent from my iPhone

Begin forwarded message:

From: AN [REDACTED]
Date: 2 September 2013 3:41:13 PM AEST
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: The Y Supports National Child Protection Week

You have got to be kidding me - as I advised Phillip Hare when i was last asked to do a customer service survey I do not want to be contacted by your organisation - your incompetence and lack of sensitivity and compassion for victims of John Lord astounds me.

AN

Sent from my iPhone

On 02/09/2013, at 3:00 PM, "YMCA NSW" <contactus.nsw@ymca.org.au> wrote:





YMCA NSW



Proudly Supporting Child
Protection Week (1-7
September)

Dear AN

Children are among the most vulnerable members of our community. As a provider of services for children, the YMCA is committed to creating awareness of National Child Protection Week in our communities.

During National Child Protection Week (1-7 September), Y staff will be completing activities in-centre that have been specifically developed for the week to empower children with skills and knowledge on how to keep safe and seek adult assistance when they feel unsafe.

The activity is based on two simple themes:

1. We all have the right to feel safe all the time; and
2. Nothing is so awful that we can't talk with someone about it.

The activity will encourage children to identify a Safety Network of trusted adults who will listen to them, believe them and assist them if they need help. Ideally, a child's Safety Network should consist of at least five trusted adults chosen by them who are available, supportive, trustworthy and willing to listen.

Children will write the names of five people that they identify on each finger of a hand on a work sheet that they will be able to take home with them.

We would like to encourage you to help reinforce the personal safety skills and knowledge acquired via these activities at home by talking to your child about what they are learning and addressing any questions they have.

If a child opens up to you about feeling unsafe or being harmed, you can refer to a number of support agencies including the Y, your local police and the Child Protection Helpline (132 111).

NAPCAN also have a series of fact sheets to help you better understand how to keep children safe.
[Click here to find out more.](#)

If you would like more information on the activities we will be conducting, please do not hesitate to contact your local Centre Manager or Children's Services Manager.

Yours Sincerely,
YMCA NSW



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ymcansw.org.au

Level 5 91 George St | Parramatta, NSW 2150 AU

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Handwritten signature or initials in blue ink.