

"D"

This is Exhibit "D" to the Statement of
AW

Dated: 4 October

From: [REDACTED]
Sent: Tuesday, 25 October 2011 10:55 AM
To: 'James Ellender'
Subject: RE: response

Dear Mr Ellender,

My husband and I are extremely upset that we were not officially notified by the ymca when you claim that all parents were notified. My husband rang and spoke with J. Barnat and she replied to our concern about this by email stating that the letter MAY HAVE been sent to our home address. This was not the case. How did this happen? I was first notified by my child's primary school and as parents the information given was insufficient.

Through other parents we have identified the centre involved and the alleged perpetrator and the gender of the victims. However, I have concerns about how your procedures allowed something like this to happen and that other workers were bound to have suspicions or possibly turn a blind eye? Whilst I have faith in the professionalism of

[REDACTED] I do not have the same faith in other workers who are employed to replace them from time to time. I think it is reasonable as a parent to be want to be informed if the perpetrator was ever involved in [REDACTED] care at the main Caringbah Centre.

I have issues with the toilets being on a different level to the care room as that means one worker needs to take them. What if only one child needs to go to the toilet? What if only one child was left in the care room with the other worker? What if there is only one child left at 5.55p.m. which has sometimes been [REDACTED] case?

How can you ensure through changes of procedures that these concerns are addressed.

I have left numerous messages both by telephone and in person at the ymca desk for Jacqui to contact me. She has not. This is a total disregard for our concerns. I am seriously considering removing [REDACTED] from the care at YMCA. I know of many other parents who are thinking the same thing or who have already done so.

Furthermore, you could benefit from employing a public relations consultant to write your information letters for you because they come across as inadequate in empathising with the situation us parents are faced with.

I look forward to speaking with a manager, co-ordinator or yourself soon.

Yours Sincerely
 AW
 [REDACTED]

From: James Ellender, [mailto:[REDACTED]]
Sent: Monday, 24 October 2011 9:53 PM
To: receptionist
Subject: YMCA Additional Information to Parents 24/10/11

Dear Parents and Families,

As some of you may be aware, late this afternoon NSW Police released an update on behalf of the Kogarah Joint Investigation Team.

Attached to this email is communication to all staff updating you all of the facts in the Press Release.

Similar communication will be sent to principals, parents and families of the YMCA Children's Service in the Sutherland Shire Region following this email.

We will continue to keep you updated as additional information comes to hand from NSW Police.

Regards,

James Ellender
Marketing & Communications Manager
YMCA of Sydney

Level 5, 91 George St
Parramatta, NSW 2150

Ph: [REDACTED] Dir: [REDACTED] Fax: [REDACTED]

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You Tube: www.youtube.com/ymcasydney

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