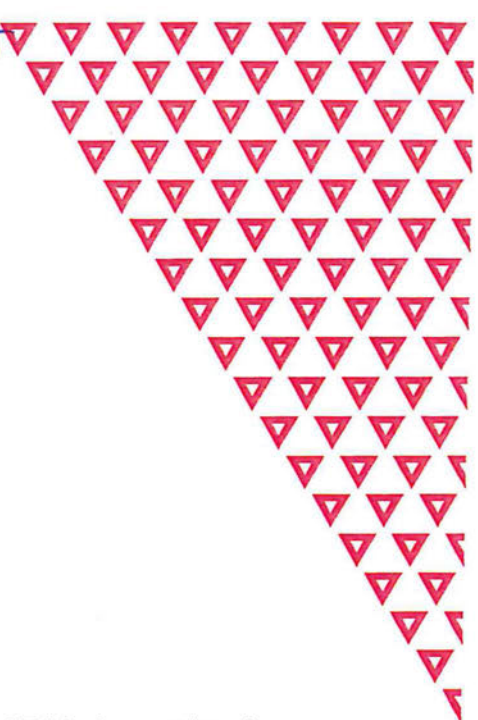




"A5" This is attachment
"A" to the
statement of



15 November 2012

[Redacted]

RE: Invitation to meet with YMCA about Caringbah critical incident

Dear

I hope this letter finds you and your family well, particularly after the stress of Friday's court hearing.

I would like to take this opportunity to invite you to meet with me to speak openly about some of your and other parents' concerns about the YMCA in light of the criminal charges that have been laid against a former employee. These concerns have been brought to our attention in the past, but were again made clear to us at last Friday's court hearing.

The YMCA shares your pain following the abuse of trust that Jonathan Lord inflicted on you and many of our other families and staff, but we continue to struggle to understand why it is believed that we have been complicit in these actions.

The YMCA is devastated by these charges and the impact it has had on our children and families. This is why from the moment we became aware of the allegations we took action, assisted with the investigation proceedings and had our processes and procedures audited by external bodies as well as by ourselves.

In light of this, I feel it is timely to meet with you in person, at a time that is convenient, to speak about your areas of concern and how we can best address these, as well as discussing with you our actions to date and some of the changes being implemented.

We take the concerns of all our parents and families very seriously and believe the best way to move forward and grow from this tragic situation is to communicate openly and honestly with all affected parties, which includes yourself.

I look forward to hearing from you.

Yours sincerely,

A handwritten signature in blue ink, appearing to be 'A'.

Phillip Hare
Chief Executive Officer
YMCA of Sydney

Phone: [Redacted]
Email: [Redacted]

