

The Y - help us improve our service in 9 easy questions and less than 3 minutes!

This is attachment "C"
to the statement of

AT

EVERY COMMUNITY DESERVES A Y

Questions marked with an asterisk (*) are mandatory.

1. * How long have been with the Y?

- Less than 1 month
 1-6 months
 6 - 12 months
 1 - 2 years
 2 - 5 years
 5+ years

2. * Where is your local Y?

Laguna St Public School

3. * What is the main program you participate in?

Before School Care

4. * How likely are you to recommend the Y to a friend or colleague?

Highly
unlikely

Neutral

Highly
Likely

- 1 2 3 4 5 6 7 8 9 10

5. * Why?

Because of the worker who was charged with 4 charges of indecent assault and had access to my child during vacation care, because that worker was allowed to transport my child in a car on one occasion without my permission, and on the YMCA bus several times without another worker being present. I don't

6. * What does the Y need to do to improve your score?

child protection, sensitivity and professionalism in dealing with the circumstances surrounding the alleged indecent assaults.

7. * Do you recognise the Y as a Charity?

Yes No

8. * How well connected do you believe the Y is to your local community?

Highly Disconnected		Neutral						Highly Connected	
1	2	3	4	5	6	7	8	9	10
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9. * Why?

Until the alleged assaults and my child's subsequent divulging of how this worker spoke to him, and that he travelled alone with children, I thought the service was very good and appreciated it being situated at Laguna Street Public school. There are also many wonderful female staff who worked really well with the children.

Submit