

Child Protection Team

Child Protection Officer

On behalf of the Deputy Chief Commissioner (Issues Management) as Delegate for the Chief Commissioner and the General Manager, who together with the Child Protection Officer comprise the Child Protection Team, this role guides, oversees and administers the following on behalf of the Child Protection Team:

- Support the resolution of critical “child protection issues” arising within Scouting, including receiving and triaging complaints and reports, and matters involving NSW Police, NSW Community Services, the NSW Office of the Children’s Guardian or other agencies.
- Receive reports from Leaders and Parents who believe a child needs protection from abuse or neglect, including initial assessment of the imminence of risk to the child.
- Receive reports from Leaders and Parents who believe a child has been the subject of abuse or neglect
- Receive reports or complaints from Youth Members about abuse or neglect.
- Report or facilitate the reporting of child abuse to the NSW Police and/ or Family and Community Services.
- Provide practical resources on Child Protection to Leaders and Parents.
- Liaise between Scouts and other organisations who may from time to time be involved, such as NSW Community Services, Ageing, Disability and Home Care, the NSW Office of the Children’s Guardian, NSW Police, or others.
- Provide support to Leaders who have reported abuse or neglect and refer to Members Support
- Conduct audits of existing policies and processes, including those related to behavioural management, child protection, protection of privacy. In close association with the Member Services Team and Region Office Managers, ensure that frontline procedures for Leaders are up to date, complete, compliant, clear and understood.
- Develop, implement and monitor screening processes for Leaders, particularly the Working with Children Checks.
- Monitor compliance of Leaders with Child Safe training
- Monitor changes to Child Protection legislation and recommend and implement policies, procedures and guides to ensure compliance with those changes.
- Obtain ongoing external legal and other advice and guidance from child protection services regarding the management of serious issues/grievances