

Areas of Concern:Staff:

1. Inexperienced or unsuitable staff are employed. (age inappropriate)
2. No staff training programmes.
3. Recent high turnover of Residential Care Workers.
4. Lack of females.

Actual Care

1. a. No supervision at night.
1. No budgetary allowance for clothing.
2. Lack of privacy for boys.
3. Discouragement of personal possessions.
4. Parents and friends not encouraged to visit.
5. Social stigma - bus clearly marked "Boys Home", insistence on uniforms, etc.
6. Environment not used effectively.
7. Inappropriate bed times.
8. Lack of homework area, supervision.
9. Lack of pocket money.
10. Punitive attitude.

Management

1. Manager does not like to consult.
2. Poor communication with special school.

Programmes

1. Staff resistance to individualised programme.
2. Manager will not direct staff on the matter of programme panels.
3. Difficult to get outside involvement of professional input from consultants.

Overall

Very unprofessional attitude; staff philosophy based on rigid authoritarianism rather than modern ideas or appropriate management of difficult children.