

Royal Childrens Hospital	POLICY: GACE Cultural Competency policy	Policy No: GHC 9112
		Issue Date: 08/06/14
Gatehouse Centre (for the Assessment & Treatment of Child Abuse)		Review Date: 08/06/15
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1. Policy statement

The Gatehouse Centre has a commitment to the provision of quality services to all Gatehouse Centre clients. This includes ensuring that our clinical practices –

- hold the clients (children, young people and families) at the centre of our provision of care.
- Are inclusive and respectful of ethnicity, gender and religious affiliations
- Are informed by best practice approaches
- Occur in line with best interest principles
- Are carried out in keeping with the professional ethics and codes of conduct of relevant professional bodies and associations and the RCH.
- The Gatehouse Centre is committed to providing quality services for Aboriginal children and families to promote positives outcomes. Indigenous Clients are prioritized
- It is recognized that service providers require knowledge, skills and awareness founded on cultural respect and understanding for this to occur

2. Persons affected

All Gatehouse Centre Staff

3. Responsibilities

3.1 Internal Processes

- At the point of referral, Gatehouse Centre staff will identify the cultural, spiritual and linguistic needs of families.
- Clinical assessments are systemically informed and formulation driven

- Assessment findings are clearly articulated to the family
- Family are engaged in developing goals and recommendations for the treatment phase if this is warranted.
- Interpreters will be organized when required and as agreed to by the family
- It is a condition of funding that all staff attend the BACC training programs in cultural competency
- Attendance to be recorded in supervision notes and included on the annual PDAP
- GACE Manager to monitor attendance rates

3.2 Processes with External Agencies

- Gatehouse works collaboratively with Victoria Police, and DHS Child Protection in accordance to mandatory reporting guidelines to ensure the safety and protection of children, young people and families
- Gatehouse will notify DHS Child Protection of any information they become aware of during the course of clinical services that may impact upon the safety of children, young people and families for investigation.
- Gatehouse staff will make recommendations regarding the risk posed either to a child, young person and family or by a child, young person or family for implementation by a statutory agency.
- Clinical reports will be provided to Child protection on issue of a subpoena for court proceedings and after the contents of the Clinical report have been discussed with the family.
- Gatehouse staff will liaise and collaborate with the WADJA clinic, VACCA or any relevant cultural service, community elder, and/or interpreter service to best engage and meet the needs of all children and families.

4. Other relevant references

RCH Interpreter and Non-English Speaking Services policy

Cultural Appropriate Healthcare Delivery to Aboriginal Patients and their Families (RCH 0311)

Culturally Responsive Care (RCH 0453)