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28th March, 1999.

Ms. Carol Mackay,
 Area Manager,
 Department of Families, Youth & Community Care,
 & Disability Services,
 8-10 Karp Court,
 BUNDALL. Q. 4217.

Dear Ms. Mackay,

Following our recent discussions with you, we wish to make a formal complaint to your Department regarding suspected sexual abuse of my child. I reported to the Gold Coast Family Support Group Inc. on the 10th April, 1995 my concerns that my daughter had been interfered with, sexually molested or possibly raped and made a further report on the 26th March, 1998.

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There has been conflicting advice to us by the Gold Coast Family Support Group Inc. regarding whether any formal notes or reports were made and we have been advised that the complaint was never referred to the President and Committee.

The reports we have received are unacceptable and are not a true account of my complaint. Two reports from the Manager are unsigned and the three reports do not acknowledge or refer to my complaint of suspected sexual molestation.

We would like to request that an investigation be made regarding our concerns and also request that the procedures and policies that are attached to Government funded organisations be investigated so that there are clear guidelines and responsibilities where there is a report or even suspicion of physical or sexual abuse.

For your information Ms. Mackay, I have enclosed a copy of our letter to Ms. A. Bligh, Minister for Families, Youth & Community Care & Minister for Disability Services.

At no stage have we asked for a report from the Gold Coast Family Support Group Inc. making judgement but only that we receive a copy of a true account of my complaint.

Thank you for your assistance Ms. Mackay.

Yours faithfully,

Maree & Bob Welch

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