

5th June, 2002

REDACTED

Q. 4216.

Director-General,
Department of Families, Youth & Community Care,
BRISBANE. Q. 4000

Dear Sir,

I was contacted some time ago with an inquiry from the Director-General's office whether I was satisfied with the manner in which the service provider Gold Coast Family Support Group Inc. handled my complaint regarding the suspected sexual abuse of our child.

I advised your Department I was not satisfied and was too upset to discuss the complaint as we have received three threatening letters from the service provider. Our child at the time of your inquiry was also in intensive care at Brisbane Children's Hospital. Because of the threatening letters from the service I was too distressed to contact you again.

I would like an appointment with you to discuss the manner in which my complaint was handled and the subsequent Reports which deny and fail to acknowledge that I had reported suspected sexual molestation. We are very upset about the Reports and extremely distressed by the threatening letters received from the Gold Coast Family Support Group. We are finding it difficult to cope with the ongoing distress of our little girl and the threats made against us.

Mr. Roy Beak of the State Disability Council has offered us support and is willing to accompany me to a Meeting with you and I would appreciate the opportunity to have my complaint addressed.

Yours faithfully,



Marce Welch.

RECEIVED

- 7 JUN 2002

Office of the Director-General
DEPARTMENT OF FAMILIES