



The Honourable Lindy Nelson-Carr MP
Member for Mundingburra



Queensland
Government

Reference: RSC/04599

20 FEB 2009

Minister for Communities
Minister for Disability Services
Minister for Aboriginal and
Torres Strait Islander Partnerships
Minister for Multicultural Affairs,
Seniors and Youth

Mrs Diane Carpenter

REDACTED

Notification of Level 1 Payment

Dear Mrs Carpenter

I refer to your application for an ex-gratia payment through the Queensland Government Redress Scheme for former residents of Queensland children's institutions.

I am pleased to advise that arrangements have now been made for a payment of \$7,000 to be deposited into your nominated bank account. Your preference to proceed to the level 2 stage offer has also been noted. While this payment can never compensate for the harm you experienced in institutional care, it is hoped that it will bring some closure to the past and assist you to move forward with your life.

Payments made under the terms of the Redress Scheme are consistent with the intent of recommendation 39 of the *Forde Inquiry* report and the sentiments expressed in the statement of apology which was offered by the Government and the Heads of Churches in 1999 to those who were harmed in Queensland institutions during their childhood.

Consistent with this statement of apology, I would like to acknowledge the failures of past systems to protect children in care and express my deep sorrow and regret for the hurt and distress suffered as a result of institutional abuse and neglect.

If you or have any questions in relation to the payment process, please call the Redress Scheme Information line on 1300 769 291 (Monday to Friday 9am to 5pm excluding public holidays).

I wish you well for the future.

Yours sincerely

Lindy Nelson-Carr MP
Minister for Communities

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