



Queensland
Government

Department of
Communities

Our reference: COM 07104-2008

5 January 2009

Dear Applicant

As you are aware, the closing date to provide information to support your Redress Scheme Level 2 claim for more serious harm was 1 December 2008.

A number of applicants were not advised of eligibility for Level 1 by this date, and many will not be advised until January 2009. As a result, I have decided to extend the closing date for providing this additional information until 27 February 2009. It is your responsibility to ensure that any information or further information you wish to provide in support of your Level 2 claim is submitted to Redress Services on or before this date. Please be advised that any information received after this time will not be considered in assessing your Level 2 claim.

The extension will not affect the processing of Level 2 applications. As previously advised, there are a large number of Level 2 applications and payments will not be offered until all applications have been assessed. No payments will be made before mid 2009.

If you have already provided information to support your Level 2 claim and you do not wish to provide any further information, the panel will assess your claim based on what you have already submitted.

If you require a copy of the Level 2 fact sheet or have any further questions in relation to the Level 2 application process, please call the Redress Scheme Information Line on 1300 769 291 (Monday to Friday 9 am to 5 pm excluding public holidays) quoting your reference number.

Yours sincerely

A handwritten signature in cursive script that reads "Bette Kill".

Bette Kill
Acting Director-General