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DEPT COMMUNITIES DISABILITIES #1330 P.005 /031



The Honourable Lindy Nelson-Carr MP  
Member for Mundingburra



**Queensland  
Government**

Reference: RSC/00194

- 2 MAY 2008

Minister for Communities  
Minister for Disability Services  
Minister for Aboriginal and  
Torres Strait Islander Partnerships  
Minister for Multicultural Affairs,  
Seniors and Youth

AYO  
REDACTED

### Notification of Level 1 Payment

Dear AYO

I refer to your application for an ex-gratia payment through the Queensland Government Redress Scheme for former residents of Queensland children's institutions.

I am pleased to advise that arrangements have now been made for a payment of \$7,000 to be deposited into your nominated bank account. Your preference to proceed to the level 2 stage offer has also been noted. While this payment can never compensate for the harm you experienced in institutional care, it is hoped that it will bring some closure to the past and assist you to move forward with your life.

Payments made under the terms of the Redress Scheme are consistent with the intent of recommendation 39 of the *Forde Inquiry* report and the sentiments expressed in the statement of apology which was offered by the Government and the Heads of Churches in 1999 to those who were harmed in Queensland institutions during their childhood.

Consistent with this statement of apology, I would like to acknowledge the failures of past systems to protect children in care and express my deep sorrow and regret for the hurt and distress suffered as a result of institutional abuse and neglect.

If you or have any questions in relation to the payment process, please call the Redress Scheme Information line on 1300 769 291 (Monday to Friday 9am to 5pm excluding public holidays).

I wish you well for the future.

Yours sincerely

Lindy Nelson-Carr MP  
Minister for Communities

Level 13  
111 George Street Brisbane  
GPO Box 806 Brisbane  
Queensland 4001 Australia  
Telephone +61 7 3235 4280  
Facsimile +61 7 3210 2186  
Email [CanDS@minister13l.qld.gov.au](mailto:CanDS@minister13l.qld.gov.au)  
Website [www.communities.qld.gov.au](http://www.communities.qld.gov.au)  
Website [www.disability.qld.gov.au](http://www.disability.qld.gov.au)  
ABN 65 959 415 158