



Department of  
**Communities**

Reference: RSC/00352

23 October 2007

AYE  
REDACTED

### **Application received**

Dear AYE

Thank you for your application, received on 15 October 2007, for an ex-gratia payment under the Redress Scheme for former residents of Queensland children's institutions.

The processing of the Redress Scheme Level 1 payment of \$7,000 will take place progressively. Claims for people aged 70 years and over or people who have a life threatening illness will be assessed, and if eligible, paid first.

When your application has been assessed for eligibility, you will be contacted again by the Department of Communities.

If you have any further questions in relation to your application, please call the Redress Scheme Information Line on 1300 769 291 (Monday to Friday 9am to 5pm excluding public holidays) quoting reference number RSC/00352.

Yours sincerely

A handwritten signature in black ink, appearing to be a stylized name.

Manager  
Redress Services  
Department of Communities

**Redress Services**  
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