

**Jan Coughlan**

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**From:** Jan Coughlan  
**Sent:** Thursday, 26 July 2012 3:24 PM  
**To:** 'Wilkinson, Karen'  
**Cc:** Sue Phelan  
**Subject:** TRIM: CEG [REDACTED]

**TRIM Record Number:** 2012/072539

Good Afternoon Karen

Thank you for getting back to me on this matter.

It would be appreciated if you could advise me of the outcome of the Directorate's review of the Police brief of evidence.

As I have previously advised Swee Goh, CEG [REDACTED] are required to conduct an investigation (employment based) into the allegations or reportable conduct that were made against a staff member. We have spoken with the Director regarding her conflict of interest in this matter and she is currently exploring the possibility of engaging a external investigator. However, it is important that any other investigations are completed prior to the commencement of the centre's investigation.

Therefore it could be appreciated if you can advise this office, as soon as possible, of the Directorate's decision as to whether or not an investigation will take place.

In the mean time I will advise the Director of CEG [REDACTED] of the contact details for Ms Hanrahan so that the current licensing conditions in place at the Centre can be discussed. The Director is aware that this office has no jurisdiction in regards to this issue.

Please feel free to contact me if you have any questions.

Kind Regards

Jan Coughlan  
 Investigation Officer | Human Services Division | NSW Ombudsman  
 Level 24, 580 George Street, Sydney NSW 2000  
 P 02 [REDACTED] | F 02 [REDACTED] | E [REDACTED]  
[www.ombo.nsw.gov.au](http://www.ombo.nsw.gov.au)

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**From:** Wilkinson, Karen [mailto:Karen.Gleeson3@det.nsw.edu.au]  
**Sent:** Thursday, 26 July 2012 2:23 PM  
**To:** Jan Coughlan  
**Cc:** Goh, Swee  
**Subject:** RE: CEG [REDACTED]

Hello Jan,

I refer to your communication with Swee Goh and your specific requests for information.

- A copy of the police brief has been requested and it is anticipated that it will be received next week.
- Upon receipt of this brief, it will be perused and an assessment made as to the most appropriate action.

- Currently there is no investigation being conducted by our agency on the service, however this may change as a result of the receipt and perusal of the police brief.
- The contact details relative to the licence conditions is Lydia Hanrahan, Assistant Director, Quality & Compliance, phone number 02 [REDACTED]

Regards

**Karen Gleeson | Principal Investigator – Quality & Compliance | Early Childhood Education and Care Directorate | Department of Education and Communities | T: 02 [REDACTED] | F: 02 [REDACTED] | E: [REDACTED]**  
 [REDACTED] | Level 8, 2-10 Wentworth Street, Parramatta NSW 2150 | Locked Bag 5107  
 Parramatta NSW 2124

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**From:** Goh, Swee  
**Sent:** Tuesday, 24 July 2012 10:22 AM  
**To:** Jan Coughlan  
**Subject:** RE: [CEG]

Hi Jan,

our Principal Investigator who is dealing with this matter is away on leave this week. I will get her to get in touch with you when she returns.

Regards,  
 Swee

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**From:** Jan Coughlan [mailto:[REDACTED]]  
**Sent:** Monday, 23 July 2012 11:12 AM  
**To:** Goh, Swee  
**Cc:** Sue Phelan  
**Subject:** [CEG]

Good Afternoon Swee

I refer to my telephone call on 11 July 2012 in which I requested certain information from the Directorate.

particular I requested:

- Whether or not DEC had requested and received the Brief of Evidence from NSW Police in relation to this matter.
- Advice as to whether or not DEC is conducting, or intends to conduct, an investigation of this Centre.
- The name and contact details of the person within the Directorate for [CHD] to speak to regarding amendment of the licensing conditions.

Could you please advise if you have been able to obtain this information.

Regards

Jan Coughlan  
 Investigation Officer | Human Services Division | NSW Ombudsman  
 Level 24, 580 George Street, Sydney NSW 2000  
**P** 02 [REDACTED] | **F** 02 [REDACTED] | **E** [REDACTED]  
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