

Jan Coughlan

From: Gleeson, Karen [REDACTED]
Sent: Monday, 10 September 2012 3:47 PM
To: Jan Coughlan
Subject: TRIM: RE: [CEG]

TRIM Record Number: 2012/087922

Hi Jan,

Just letting you know that [CHD] has today been advised that she can commence her investigation into the reportable conduct.

Kind regards

Karen Gleeson | Principal Investigator – Quality & Compliance | Early Childhood Education and Care Directorate | Department of Education and Communities | T: [REDACTED] F: 02 [REDACTED] E: [REDACTED]
 [REDACTED] Level 8, 2-10 Wentworth Street, Parramatta NSW 2150 | Locked Bag 5107
 Parramatta NSW 2124

From: Jan Coughlan [mailto:[REDACTED]]
Sent: Thursday, 2 August 2012 8:56 AM
To: Gleeson, Karen
Subject: RE: [CEG]

Hi Karen

Thank you for letting me know. Could you please advise me once you have received the information from Police.

Kind Regards

Jan Coughlan
 Investigation Officer | Human Services Division | NSW Ombudsman
 Level 24, 580 George Street, Sydney NSW 2000
 [REDACTED] F 02 [REDACTED] E [REDACTED]
 W www.ombo.nsw.gov.au

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From: Gleeson, Karen [mailto:[REDACTED]]
Sent: Thursday, 2 August 2012 8:52 AM
To: Jan Coughlan
Cc: Sue Phelan
Subject: RE: [CEG]

Hi Jan,

Just to let you know that the police officer has advised that there is a delay in their provision of the brief due to competing priorities. It is now anticipated that we will be in receipt of the brief mid-August.

Kind regards

**Karen Gleeson | Principal Investigator – Quality & Compliance | Early Childhood Education and Care
Directorate | Department of Education and Communities | T: 02 [REDACTED] | F: 02 [REDACTED] E:
[REDACTED] | Level 8, 2-10 Wentworth Street, Parramatta NSW 2150 | Locked Bag 5107
Parramatta NSW 2124**

From: Jan Coughlan [mailto:jcoughlan@ombo.nsw.gov.au]
Sent: Thursday, 26 July 2012 3:24 PM
To: Wilkinson, Karen
Cc: Sue Phelan
Subject: RE: CEG [REDACTED]

Good Afternoon Karen

Thank you for getting back to me on this matter.

would be appreciated if you could advise me of the outcome of the Directorate's review of the Police
ef of evidence.

As I have previously advised Swee Goh, CEG [REDACTED] are required to conduct an investigation
(employment based) into the allegations of reportable conduct that were made against a staff member.
We have spoken with the Director regarding her conflict of interest in this matter and she is currently
exploring the possibility of engaging a external investigator. However, it is important that any other
investigations are completed prior to the commencement of the centre's investigation.

Therefore it could be appreciated if you can advise this office, as soon as possible, of the Directorate's
decision as to whether or not an investigation will take place.

In the mean time I will advise the Director of CEG [REDACTED] of the contact details for Ms Hanrahan so
that the current licensing conditions in place at the Centre can be discussed. The Director is aware that
this office has no jurisdiction in regards to this issue.

Please feel free to contact me if you have any questions.

Kind Regards

Jan Coughlan
Investigation Officer | Human Services Division | NSW Ombudsman
Level 24, 580 George Street, Sydney NSW 2000
P 02 [REDACTED] F 02 [REDACTED] E [REDACTED]
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From: Wilkinson, Karen [mailto:Karen.Gleeson3@det.nsw.edu.au]
Sent: Thursday, 26 July 2012 2:23 PM
To: Jan Coughlan
Cc: Goh, Swee
Subject: RE: CEG [REDACTED]

Hello Jan,

I refer to your communication with Swee Goh and your specific requests for information.

- A copy of the police brief has been requested and it is anticipated that it will be received next week.
- Upon receipt of this brief, it will be perused and an assessment made as to the most appropriate action.
- Currently there is no investigation being conducted by our agency on the service, however this may change as a result of the receipt and perusal of the police brief.
- The contact details relative to the licence conditions is Lydia Hanrahan, Assistant Director, Quality & Compliance, phone number 02 [REDACTED]

Regards

Karen Gleeson | Principal Investigator – Quality & Compliance | Early Childhood Education and Care Directorate | Department of Education and Communities | T: 02 [REDACTED] F: 02 [REDACTED] | E: [REDACTED] | Level 8, 2-10 Wentworth Street, Parramatta NSW 2150 | Locked Bag 5107 Parramatta NSW 2124

From: Goh, Swee
Sent: Tuesday, 24 July 2012 10:22 AM
To: Jan Coughlan
Subject: RE: [REDACTED]

Hi Jan,

Our Principal Investigator who is dealing with this matter is away on leave this week. I will get her to get in touch with you when she returns.

Regards,
 Swee

From: Jan Coughlan [mailto:[REDACTED]]
Sent: Monday, 23 July 2012 11:12 AM
To: Goh, Swee
Cc: Sue Phelan
Subject: [REDACTED]

Good Afternoon Swee

I refer to my telephone call on 11 July 2012 in which I requested certain information from the Directorate.

In particular I requested:

- Whether or not DEC had requested and received the Brief of Evidence from NSW Police in relation to this matter.
- Advice as to whether or not DEC is conducting, or intends to conduct, an investigation of this Centre.
- The name and contact details of the person within the Directorate for [CHD] to speak to regarding amendment of the licensing conditions.

Could you please advise if you have been able to obtain this information.

Regards

Jan Coughlan
Investigation Officer | Human Services Division | NSW Ombudsman
Level 24, 580 George Street, Sydney NSW 2000
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