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CDP  
CDN  
REDACTED

*Stella*  
*As previously discussed*  
*1) please arrange a meeting*  
*with [CDP] + co (when they*  
*make contact) with Steve and*  
*Jan Coughlan who should be*  
*back from her leave from 2/10/13*  
*2) give C/13/6776 + the 4*  
*volumes of C/10/8999 to*  
*Steve to read before the*  
*meeting. Thanks*  
*Kelvin.*

Our ref: C/2013/6776  
Contact: Mr Kelvin Simon  
Telephone: 9286 1000

19 September 2013

Dear

Your complaint to the Ombudsman.

Thank you for your letters to us, which we received on 10 & 18 September 2013.

In order for you to understand the NSW Ombudsman's role in this matter, Mr Steve Kinmond, Deputy Ombudsman, Community and Disability Services Commissioner is available to meet with you and the other complainants shared in your letter to discuss your complaint. You may contact Ms Stella Donaldson, Executive Assistant to Mr Kinmond on  should you wish to arrange this meeting.

Should you have any questions about this matter, you may contact me on  or at the address provided.

Yours sincerely

Mr Kelvin Simon  
Senior Investigation Officer  
for the Ombudsman