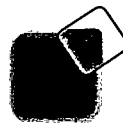


Matter: C12009/2155 + C12009/1009

By: Sue Phelan

[ARH]

Date: 10/08/10



NSW Ombudsman

10/08/10; 11:25hrs: plc from Vanessa Zanotti (Communities NSW ASA).  
 Vanessa advised that she has spoken to her director - Phil Hind of  
 Communities NSW + it is their view that they can not use information  
 provided outside the REP system to inform WACC (so even if we  
 provided info re: ARH, they could not use it to inform their risk  
 assessment). I spoke about the 'loophole' in the current system regarding  
 employees being able to seek alternate employment prior to REPs  
 being completed - Vanessa indicated that this may be addressed as  
 part of the review. There has been some indication that people seeking  
 employment may not be authorised until pending matters are completed -  
 I indicated that this would be a great outcome. Vanessa also suggested  
 that the system in the future may only require notification of  
 matters that have been reported to the Ombudsman also. I indicated  
 we will keenly wait for the <sup>80</sup> outcome of the review.  
 Self P1 10/8/10.

File note