

Ruth Barlow

From: Ruth Barlow
Sent: Wednesday, 6 November 2013 3:48 PM
To: Kelvin Simon; Cecilia Cox
Cc: Natasha Mewing
Subject: c/2013/7376

Dear Kelvin,

Could you please take steps to advise Michelle White that her complaint to us (about Col Haggart at Salvation Army) will be closed. You had drafted an email to this effect a week or so ago.

Following a meeting with the Salvation Army (at Steve's request) we have sought a notification from Salvation Army (via letter dated 29/10/13) and advised Royal Commission (today) accordingly. This will mean an ERCP file now needs to be created for the notification when it comes in. Much of the corroboration on C/2013/7376 will need to be copied onto the new file.

Thanks for your help with this. I will leave Cecilia's file in your tray for you to action response to the complainant.

thanks

Regards

Ruth Barlow
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Kelvin - Cecilia is interested in the new notification if that accords with protocols for allocation.

REDACTED