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17/12/2013 07:02 AM

To <Helen_Allison@agd.nsw.gov.au>

cc "Sandra Heriot" <Sandra.Heriot@facs.nsw.gov.au>

bcc

Subject 200801481 - D2013/571214 : RE: Biles & Ors v State of New South Wales

History:

📧 This message has been replied to and forwarded.

Dear Helen

This is the apology that will be delivered by Sandra. Please let us know when we meet this morning if you or Lyn have any concerns.

"I am here today on behalf of the Chief Executive for Community Services in FACS. The Department appreciates the opportunity that you are giving us to have this mediation and to meet with you in person, because this is probably the only opportunity we will have to meet with you before the hearing. Part of this opportunity is to hear whatever you want to tell us to help us resolve the matter. We acknowledge your personal journeys and your bravery in sharing with us your personal stories and painful experiences. The Department acknowledges that what happened at Bethcar was terrible and has had serious implications for your life and we are very sorry that you had to endure those experiences. We hope today by having this mediation and, we hope, agreeing on compensation that we can resolve the legal proceedings. Thank you again for your courage. We hope that resolving this matter will provide an opportunity for you to heal from the past and also for us to learn about what and how we can now do things differently and better to keep children and young people and their families safe in the future."

The confidentiality agreement is also good. Thank you for all the hard work on this file.

Regards

Audrey Pereira

A/Team Leader Child Law and General Litigation

Department of Family and Community Services

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