

Attachment. 23

**WE'RE
IN THIS
TOGETHER**

WE CARE ABOUT YOU

If you're unhappy about something to do with LWB, tell us!
It's easy and it's safe – it's called making a complaint.

HERE'S HOW TO MAKE A COMPLAINT

You can:

- Talk to your carer
- Talk to your LWB worker by calling: _____
- Talk to someone at the LWB office by calling: _____
- Send us an email to complaintsnsw@lwb.org.au
- Go to our website and search for complaints – there's a form you can fill in on www.lwb.org.au

If you don't think we've helped, you can contact the NSW Ombudsman on 1800 451 524 or nswombo@ombo.nsw.gov.au

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