

Attachment 15.

Residential Support Services Worker Learning Pathway



This pathway is designed to be followed from left to right, top to bottom. The Individual Learning Plan template for a Youth Residential Support Services Worker is available for Managers and people in these positions to work through together. Click on each of the training titles identified below to find out the details of the [learning outcome documents](#).

Probationary Training	National Employee Induction	Service Delivery Program / Role Specific Induction	Follow WHS Procedures for Direct Care Work / National Safety Online Induction
	Therapeutic Residential Services Training (NSW)s	Experiential Training	Fire Safety and Bush Fire Awareness
	CIRTS	Health Care Manual Awareness	Aboriginal and Torres Strait Islander Cultural Awareness
	Infection Control	Manual Handling	Medication Awareness
	Incident Awareness	Governance Familiarisation	Delegations of Authority Familiarisation
	Discrimination Harassment & Bullying Awareness	Vehicle Safety (if applicable)	Epilepsy – The Facts (Client Specific)
	High Medical Needs (client specific)	Asthma Awareness (client specific)	Therapeutic Crisis Intervention
Priority Training/Core Knowledge	Use targeted Communication Skills to Build Relationships	Complaints Awareness	Documentation Practices with LWB
	Youth Mental Health and Suicide Risk Awareness	Contract, License and Legislative knowledge	Food Safety
	Reportable Conduct	Working with Birth Families	Cultural Awareness
Skills Development	Skillset workshop: Managing personal stress in the workplace; communication skills; conflict	Sexuality, Sexual Health and Behaviour	Vicarious Trauma

	resolution & apply time management skills		
	Nutrition & Healthy Living	Children and Young People with Disabilities	
Refresher Training	Apply First Aid	Contract License and Legislative Knowledge	Therapeutic Crisis Intervention
	TCI	Cultural Awareness	
Elective RTO Qualifications	Certificate IV in Youth Work / Certificate IV in Child, Youth and Family Intervention		

It is expected that the Residential Support Services Worker will have the Apply First Aid Qualification prior to commencement.

Note: It is important to note that it is the responsibility of the Operations Manager to ensure that the employee has the appropriate level of English language to complete their duties.