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5th June, 20027 Oxley Drive,
Paradise Point. Q. 4216.Director-General,
Department of Families, Youth & Community Care,
BRISBANE. Q. 4000

Dear Sir,

I was contacted some time ago with an inquiry from the Director-General's office whether I was satisfied with the manner in which the service provider Gold Coast Family Support Group Inc. handled my complaint regarding the suspected sexual abuse of our child.

I advised your Department I was not satisfied and was too upset to discuss the complaint as we have received three threatening letters from the service provider. Our child at the time of your inquiry was also in intensive care at Brisbane Children's Hospital. Because of the threatening letters from the service I was too distressed to contact you again.

I would like an appointment with you to discuss the manner in which my complaint was handled and the subsequent Reports which deny and fail to acknowledge that I had reported suspected sexual molestation. We are very upset about the Reports and extremely distressed by the threatening letters received from the Gold Coast Family Support Group. We are finding it difficult to cope with the ongoing distress of our little girl and the threats made against us.

Mr. Roy Beak of the State Disability Council has offered us support and is willing to accompany me to a Meeting with you and I would appreciate the opportunity to have my complaint addressed.

Yours faithfully,

Maree Welch.

Phone Call Judy Pagan. 16.6.02
received

with enquiry from Director-General's Office
Mr. Hatchman whether we were
satisfied with manner in which
Service Provider had handled
our complaint.

Replied No. Too upset to discuss
Bobbie in intensive
did not contact me again and
threatening letters from
same