

Roles regarding dealing with calls about Mr AOA's letter *in The Australian*

9. All calls directed to Lyn – she is the Person of Access
10. Meticulous record keeping by Lyn regarding caller, time, date, substance of call. It is possible we will get people masquerading as media and others
11. Lyn is to say that she cannot comment on the matter but will pass the message on to me
12. If you are being “heavied” and they won’t go away, you should hang up on them and you will have my support in this matter.

There needs to be a single strong message put out and I do that. In essence it is what is in the communiqué.