



**Australian Government**  
**Department of Veterans' Affairs**

Contact Allied Health Section

Reference REDACTED

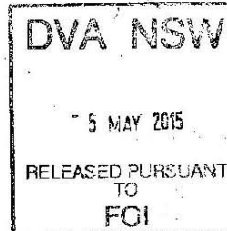
STATE OFFICE  
 BOQ Centre  
 259 Queen Street  
 Brisbane QLD 4000

Mr David P Sparreboom

REDACTED

REDACTED 4570

3 October, 2014



POSTAL ADDRESS  
 GPO Box 9998  
 Brisbane QLD 4001

Telephone: 133 254  
 Country Calls: 1800 555 254  
 Facsimile: (07) 3223 8425

Dear Mr Sparreboom,

Your entitlement to medical treatment has been amended to include special benefits for treatment for Post Traumatic Stress Disorder. Provision exists for those Veterans deemed to be suffering incapacity due to certain conditions, such as this disability.

This approval is effective from 23 March 2014.

**Please note that this approval -**

- does not mean that this condition is accepted as being service related, there is a current claim for disability pension that may establish this;
- does not carry rights to a pension, supplement or allowances from this Department (except the Veterans' Supplement);
- does not carry any entitlement to treatment outside of Australia.

As you are now entitled to receive treatment at the expense of this Department, you may obtain this by attending your general practitioner. Please take your *white Repatriation Health Card - For Specific Conditions* to the doctor's surgery when you attend for treatment.

If your general practitioner cannot personally provide any treatment for which you are eligible, he or she will make the appropriate arrangements through departmental channels. I must emphasise that responsibility cannot be accepted for any expenses that are incurred **without prior authority**.

General practitioners may refer eligible beneficiaries direct to local specialists. If the local specialist cannot provide treatment within a reasonable time, or where the service required is not available within your immediate area, you can be referred to the nearest practical provider who can give the treatment. You can apply for reimbursement of reasonable travelling expenses incurred in travelling for treatment purposes.

The Department has entered into contractual arrangements with the State Government and with private hospitals for the provision of inpatient services to entitled veterans and war widows. Those beneficiaries who require inpatient treatment for the


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condition covered by their White card may be admitted to shared ward accommodation at the nearest public or private hospital. Departmental approval is not necessarily required prior to admission unless the admission is to a psychiatric hospital. Your general practitioner or admitting specialist should obtain that authorisation, unless an emergency makes this impracticable.

You may claim reimbursement of any reasonable out-of-pocket expenses incurred for the treatment of this incapacity between 23 March 2014 and the date of this letter if they are not recoverable from another source such as a health fund. Application should be made on the enclosed application form. It is essential that all accounts and receipts be endorsed by the doctor concerned as to the condition treated.

If you need any assistance or information regarding treatment benefits, please telephone the free of charge telephone number 1800 555 254 and ask for the Allied Health Section.

Yours sincerely



M Coenraad V416  
Delegate of the Repatriation Commission

