

DHS Service Area, Program and Incident Type List

Appendix 1 of Incident Report Form

DHS Service Area (list A)

- 50 Lonsdale Street
- DHS East Goulburn
- DHS East Inner Eastern Melbourne
- DHS East Outer Eastern Melbourne
- DHS East Ovens Murray
- DHS North Hume Moreland
- DHS North Loddon
- DHS North Mallee
- DHS North North Eastern Melbourne
- DHS South Bayside Peninsula
- DHS South Inner Gippsland
- DHS South Outer Gippsland
- DHS South Southern Melbourne
- DHS West Barwon
- DHS West Brimbank Melton
- DHS West Central Highlands
- DHS West Western District
- DHS West Western Melbourne

Programs (list B)

- DS Individual Support
- DS Information, Planning & Capacity Building
- DS Targeted Services
- DS Residential Accommodation Services
- CYF Family & Community Services
- CYF Home Based Care
- CYF Kinship Care
- CYF Residential care
- CYF Secure Welfare
- CYF Statutory Child Protection Services
- CYF YJ Statutory Community Services

- CYF YJ Refugee Minor Program
- CYF YJ Youth Services
- H&CB Homelessness Assistance
- H&CB Long Term Housing Assistance
- H&CB Community Managed
- H&CB Public Managed
- YJ Custodial – Malmsbury
- YJ Custodial – Parkville
- YJ Custodial – Melbourne
- Services Connect

Incident type (list C)

**Please note: In relation to assaults, the perpetrator status is nominated first, the victim second:
perpetrator > victim**

- Absent/Missing Person
- Behaviour - dangerous
- Behaviour - disruptive
- Behaviour- sexual exploitation*
- Behaviour - sexual
- Breach of Privacy/Confidentiality matters*
- Community Concern
- Death – client
- Death - other
- Death - staff
- Drug/Alcohol
- Escape – from centre
- Escape – from temporary leave
- Illness
- Injury
- Medical Condition (known) - deterioration
- Medication Error - incorrect
- Medication Error - missed
- Medication Error - restraint PRN misuse
- Medication Error - refused by client
- Medication Error - other
- Medication Error - pharmacy
- Physical Assault – client > client
- Physical Assault – client > staff
- Physical Assault – staff > client*
- Physical Assault – client >other
- Physical Assault – other > client
- Poor Quality of Care
- Possession
- Property Damage/Disruption
- Self Harm
- Sexual Assault - indecent – client > client
- Sexual Assault - indecent – client > staff
- Sexual Assault - indecent – staff > client*
- Sexual Assault - indecent – client >other

- Sexual Assault - indecent – other > client
- Sexual Assault – rape* - client > client
- Sexual Assault – rape* - client > staff
- Sexual Assault – rape* - staff > client
- Sexual Assault – rape* - client > other
- Sexual Assault – rape* - other > client
- Suicide Attempted

* Items with the asterisks must always be recorded as Category 1 incidents