DEPUTIZERS INSERVICE – TOOWOOMBA

Wednesday 5th August 2009

Venue: CEO Charnley St Toowoomba

9.30am	Welcome and Prayer Introductions Purpose of the day	lan
9.45am	Deputizer's Role Tips for Deputizers Feedback from 2008 Inservice Deputizers' questions	lan

10.45am Morning Tea

11.15am Legal matters:

Student Protection (roles and duties)

 Critical Incidents (policy and procedure)
 Excursions (policy/risk management/procedure)
 Chris

12.30pm Lunch

1.00am Conflict Management:

- Difficult staff (difficult conversations/unsatisfactory performance process) Chris
- Difficult parents (complaints policy/suspension and expulsion)
- Difficult students (behavior management/bullying/Overview of Procedures for Special Needs Committees)

 Margaret

Feedback and Evaluation

2.00pm Finish