



SISTERS OF MERCY ROCKHAMPTON  
MEMBER OF THE INSTITUTE OF  
SISTERS OF MERCY AUSTRALIA

## PROFESSIONAL STANDARDS OFFICE

10 September 2008

AYN

REDACTED

Dear AYN

Thank you for your letter dated 1 September 2008.

AYN, I want you to know that the Sisters of Mercy through the Professional Standards Office wish to assist you as much as they possibly can with respect to the medical treatment you are seeking for your shoulders.

However, the reality is that we do not have access to unlimited funds and I do my best with the funds I have available to assist as many people as much as I can. Regretfully, it is not possible for me to commit to funding all the medical treatment that you detail in your letter as I simply do not have access to the amount of funds that such treatment could possibly entail. The level of assistance that I am able to provide is usually something that former residents and I work out together in a spirit of cooperation and goodwill.

AYN, I want you to know I am making a firm commitment on behalf of the Sisters to assist you with your medical treatment but it would not be possible for me to commit to providing funding for this treatment in excess of a maximum of \$5 000.

I would suggest that cooperatively we explore options for the medical treatment on your shoulders either through the public health system or through a public/private partnership with a view to ensuring you receive the best treatment possible but at a cost that comes within this \$5 000 funding commitment.

AYN, as you know the Sisters have tried to assist as many former Neerkol residents as possible firstly through the public apology they made some years ago and then by the assistance they have provided many former residents through my work with the Professional Standards Office.

I hope this letter will allow you to see the sincerity of their ongoing commitment to assist you whilst making you aware that this assistance is constrained by their available financial resources.

I look forward to hearing from you so we can discuss cooperatively how best to assist you.

Kind regards

Anne Czekanski  
**Professional Standards Response Co-ordinator**

**THE RANGE  
263 AGNES STREET (PO BOX 1576)  
ROCKHAMPTON Q 4700**

**TEL: 1800 652080**