

Professional Standards

Enclosed is a revised copy of the *Guidelines for responding to complaints* brochure. Although the content remains similar to that sent in 2001, contact details have changed. Please place this brochure by your phone. Further copies can be obtained by contacting the Congregational Offices.

Lovingly in Christ

Sonia

Sister Sonia Wagner sgs
Superior

From letter by
the Superior
dated 16/7/2003