

BASED ON EQUITY AND RESPECT AND WITHOUT PREJUDICE

13

THE SERVICES  
PROVIDED BY  
CBERS ARE  
FUNCTIONALLY  
INDEPENDENT  
FROM, BUT  
FINANCIALLY  
ACCOUNTABLE TO,  
THE CONGREGATION  
OF CHRISTIAN  
BROTHERS.

ALL NAMES AND  
PERSONAL DETAILS  
REMAIN STRICTLY  
CONFIDENTIAL TO  
CBERS'  
PROFESSIONAL STAFF.

INVOLVEMENT WITH  
CBERS DOES NOT  
PREJUDICE ANY  
CURRENT OR  
POTENTIAL LEGAL  
PROCEEDINGS.

#### OPERATING HOURS

CBERS is currently open on Monday and Wednesday from 9.00am to 5.00pm. Operating hours and the range of services may change in the future, depending on the level of demand.

#### FURTHER INFORMATION

If you would like to find out more about CBERS and the assistance it offers ex-residents, please call (09) 381 5422 or free call 1800 621 805.

Correspondence can be sent to:

CBERS  
PO Box 1154,  
Subiaco 6904

or by facsimile on (09) 382 4114.

Copies of CBERS' Governing Principles and operating policies on travel and counselling services are available on request.

# CBERS

CHRISTIAN BROTHERS'  
EX-RESIDENTS SERVICE.

AN INDEPENDENT SERVICE  
FOR EX-RESIDENTS OF  
CHRISTIAN BROTHERS'  
HOMES IN WESTERN  
AUSTRALIA.

(09) 381 5422 FREE CALL 1800 621 805

## **THE CHRISTIAN BROTHERS' EX-RESIDENTS SERVICE**

The Christian Brothers' Ex-Residents Service (CBERS) was established in early 1995 to assist migrant and Australian-born former residents of Bindoon, Castledare, Clontarf and Tardun.

This free, confidential service is funded by the Congregation of Christian Brothers, but operates on a completely independent basis.

Accessing the professional support and advice offered by CBERS does not prejudice any current or future legal proceedings.

Names and personal details of people who contact CBERS remain strictly confidential.

CBERS offers a range of services including :

### **COUNSELLING**

Free, confidential counselling is available to all ex-residents and their families.

Counselling can take place on a face-to-face basis, or over the telephone. It is offered to individuals, couples and families.

### **TRAVEL ASSISTANCE**

CBERS offers assistance for migrants wanting to be reunited with their family of origin.

Requests for assistance are assessed according to an individual's particular needs.

CBERS offers travel assistance in those cases where a reunion is likely to have a beneficial outcome for all concerned.

### **RESOURCE AND REFERRAL SERVICE**

CBERS offers a professional referral service for ex-residents who require assistance with day-to-day living issues.

Where appropriate, ex-residents can be referred to community-based services and organisations, able to provide practical support and advice.

### **ADVOCACY**

Ex-residents having difficulty dealing with government agencies and other authorities can receive support from CBERS.

The service can assist with a wide range of issues including applying for citizenship, obtaining passports, pensions, accommodation and social welfare matters.

### **PHOTOGRAPHIC RECORDS**

CBERS is building a comprehensive photographic library for ex-residents who are invited to view and obtain copies of the photos.

CBERS encourages additions to this important archival collection.

### **MANAGEMENT AND STAFF**

CBERS operates under a Management Committee which includes members with expertise in health, welfare and management. The Committee is assisted by Reference Groups of ex-residents and interested individuals.

A qualified senior social worker provides CBERS' professional counselling and coordinates the other services.

An administrator is employed to ensure the smooth running of CBERS' operations.