## ROYAL COMMISSION INTO INSTITUTIONAL RESPONSES TO CHILD SEXUAL ABUSE

Public Hearing - Case Study 50 (Day 246)

Level 17, Governor Macquarie Tower 1 Farrer Place, Sydney

On Friday, 10 February 2017 at 10am

Before:

The Chair: Justice Peter McClellan AM

Before Commissioners: Justice Jennifer Ann Coate

Mr Bob Atkinson AO APM Mr Robert Fitzgerald AM Professor Helen Milroy

Mr Andrew Murray

Counsel Assisting: Ms Gail Furness SC

Mr Stephen Free

1 2	MS FURNESS: Your Honour, the witness today is Ms Teresa Devlin.	i
3 4	<pre><teresa [10.03am]<="" bernadette="" devlin,="" pre="" sworn:=""></teresa></pre>	
5 6 7	<examination by="" furness:<="" ms="" td=""><td></td></examination>	
7 8 9 10	MS FURNESS: Would you tell the Royal Commission your funame?	:11
11 12	MS DEVLIN: Teresa Bernadette Devlin.	
13 14	MS FURNESS: Your occupation?	
15 16 17 18	MS DEVLIN: I'm a social worker. My current role is Chi Executive Officer of the National Board for Safeguarding Children with the Catholic Church in Ireland.	ef
19 20 21	MS FURNESS: Prior to your position as chief executive officer of the board, what was your work?	
22 23 24 25 26 27	MS DEVLIN: I have been a child protection social worker since 1981 in England, in Northern Ireland. I then moved to work for the Children's Commissioner's Office immediately prior to joining the National Board in 2009. I first took up the post as Director of Safeguarding and then took on the role as CEO three years ago.	
29 30 31	MS FURNESS: Had you worked for the Catholic Church before the position with the board?	re
32 33	MS DEVLIN: Never.	
34 35 36	MS FURNESS: The board was established in 2009; is that right?	
37 38 39 40	MS DEVLIN: Between 2006, they initial board was established and set up the national office in 2008, and I came into the role in 2009.	
41 42 43 44	MS FURNESS: The board followed or its establishment occurred at the time of various commissions of inquiry ir Ireland; is that right?	ì
45 46 47	MS DEVLIN: Yes. We have had several inquiries, public inquiries, in Ireland into institutional abuse of children - the Ryan Report, and then, more recently, into	)

MS DEVLIN: About 147 in total.

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MS FURNESS: And they're all part of the scheme? MS DEVLIN: They are, yes.

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MS FURNESS:

Members of the Irish Missionary Union?

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MS DEVLIN:

About seven of those, that's correct, yes.

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MS FURNESS: And such other congregations, organisations, associations, et cetera, with the prior agreement of the members of the company. Anybody else?

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MS DEVLIN: There will be Prelatures like Opus Dei. will be some agencies of the Church who have joined the scheme - for example, the Legion of Mary and other agencies of the Church - that recognise that they need to implement standards, so they have joined and they have signed memorandums of understanding with the National Board and follow the policies and procedures of the Church in that regard.

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MS FURNESS: Is there any significant Catholic Church entity that's not part of the scheme?

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MS DEVLIN: No. They're all part of it.

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MS FURNESS: Then there's reference to the "Sponsoring Bodies", and that's the Irish Episcopal Conference, the Conference of Religious and the Irish Missionary Union. What does "Sponsoring Bodies" mean in terms of how the board operates?

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36 37 MS DEVLIN: They provide the funding for the board. Members of the sponsoring bodies are members of the company - so the four archbishops, the episcopal secretary and members of the two other agencies, the Conference of Religious and the IMU, which are now amalgamated into one as of last week, they're members of the company - so they have legal liability and they fund the work of the office.

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They appoint the board members in the first instance they appointed the board members in the first instance, who are largely laypeople, although there is a canon lawyer and a couple of religious on the board, and it is the board who employ the national office staff - myself and the other national office staff.

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MS FURNESS: In terms of the funding, do you know how it's determined between each of the bodies which are the sponsoring bodies, as to who pays what?

MS DEVLIN: Yes. I don't know the detail of it. I can access that. But the budget is probably split - 75 per cent the bishops fund it and 25 per cent it is funded by the religious.

MS FURNESS: Is that based on numbers of members or --

MS DEVLIN: Probably ability to pay.

MS FURNESS: I see. Are there provisions for one or more of the sponsoring bodies to exit the scheme?

MS DEVLIN: Yes. When we developed our first standards in 2009, we expected that all members, all constituent members, would sign up to work to those standards, which indeed is what they did.

We revised the standards in 2015 and we asked them to re-engage and engage in a new memorandum of understanding so that we wanted their renewed commitment to working with the National Board. We are in the process of getting all of those 190-odd members to now sign up. We haven't completed that, but if one or other chooses not to, they can do that.

MS FURNESS: Do you anticipate that that will happen?

 MS DEVLIN: I anticipate there will be some difficulties around aspects, which I'm sure we'll talk about later on, in relation to data protection and data sharing, which is probably the biggest challenge between someone signing up to work with us, because we are not a statutory body and they have some concerns about sharing confidential information with a non-statutory body. That's the only difficulty I anticipate.

MS FURNESS: You say there's a board that has been selected by the sponsoring bodies?

MS DEVLIN: In the first instance, the chair was appointed by the sponsoring bodies. It is now self-renewing, so if a board member leaves, the chair and the members of the board select new members.

1 2	MS FURNESS: And the chair is a layperson?
3 4	MS DEVLIN: He's a corporate lawyer. He's a layperson.
5 6	MS FURNESS: What's the composition of the board?
7 8	MS DEVLIN: He's a corporate lawyer. We also have another lawyer, we have a psychologist, a family therapist,
9	a social care worker, a statutory manager of social
10	services, two priests and a senior nurse manager.
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12	MS FURNESS: The statutory manager of social services -
13	that is somebody who is otherwise employed by the state?
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15	MS DEVLIN: That's absolutely correct. We also have
16	a retired police officer. Yes, she is currently employed
17	by the state, but she also does this work with our board as
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19	MC FUDNECC: Described with the agreed of the state of
20 21	MS FURNESS: Presumably with the approval of the state?
21	MS DEVLIN: Yes.
23	IIS DEVEIN. 165.
24	MS FURNESS: You're not on the board?
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26	MS DEVLIN: No. I report to the board.
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28	MS FURNESS: Do you consider yourself independent from the
29	Church?
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31	MS DEVLIN: We have to fight hard to maintain our
32	independence, and there are challenges to that because we
33	are funded by the Church. So we protect our independence
34 35	greatly, and we do that through the process of our work,
36	which I'm sure we'll talk about quite a lot today, but there can be a perception, because we are funded by the
37	Church, that we are not independent.
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39	The Church would think differently, because when we
40	are critical of them, they see that we are very independent
41	and they perhaps don't like that.
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43	MS FURNESS: Can you think of another structure whereby
44	the reality and perception might be different in terms of
45	independence?
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47	MS DEVLIN: The only other way to be completely

independent is to be funded outside of the Church, by the statutory authorities, but that's unlikely to happen.

MS FURNESS:

Has that been explored at all?

 MS DEVLIN: No, not as yet, although we are exploring with the government in the Republic of Ireland - Ireland has two jurisdictions, as you're probably aware. All of the dioceses, all of the 26 dioceses, with the exception of one, are in the Republic of Ireland or share a border with the Republic and the north of Ireland - there's only one diocese in the north of Ireland. So quite a lot of our work is with the Republic of Ireland Government.

So we are about to engage with the Minister for Children around the government providing regulation or statutory powers to the board - not funding, but regulation, so that the data protection issues might be overcome.

But we've never sought funding from outside of the board. However, we do charge for our services as well, so if we provide training, we charge for those services, and if we run conferences - so there's an element of self-funding or self-resourcing as well, but the core funding comes from the Church.

MS FURNESS: Are you, as a board, subject to any state regulation as to how you operate?

 MS DEVLIN: All of our work is guided by national legislation, not just childcare legislation, other aspects of legislation, including the Constitution of the Republic of Ireland, and that's significant, and again we might talk about that. But, yes, we are governed, and we have governance regulations ourselves. We report to government on liability, on charity laws - all of those sorts of things.

MS FURNESS: And you report because you're a company limited by guarantee?

MS DEVLIN: Correct.

MS FURNESS: You talked about the Constitution, you were subject to the Constitution. How significant is that?

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MS DEVLIN: Well, within the Irish Constitution there is a right to privacy, and when we are dealing with allegations of abuse, we have to be mindful of that right So, for example, in some of our work, when allegations emerge and a priest or religious is removed from ministry, there has to be some discussion about how public you make that information, bearing in mind the constitutional rights to privacy.

So those matters influence how we would guide Church authorities, bishops or provincials, in determining whether they make a public statement or not. Now, we don't do it ourselves because we are an advisory body in that regard, but we advise the Church authorities on those matters.

MS FURNESS: So coming to what it is the board does, if we can have tab 59 back up - this is your letter - on the second page you refer to the advisory role. Can you tell us what the advisory role comprises?

I will. The largest aspect of our work which MS DEVLIN: attracts attention, rightly, is the case management part of So when we began our work, a number of bishops and provincials, Church authorities as we call them, were managing cases, or not, on their own.

MS FURNESS: By "cases", you mean allegations?

MS DEVLIN: Allegations and complaints, concerns, suspicions - there's a whole category.

MS FURNESS: Just before you go on, this is in relation to child abuse generally?

Child abuse only. Not vulnerable adults. MS DEVLIN:

MS FURNESS: And obviously it includes child sexual abuse?

MS DEVLIN: Our remit is mostly child sexual abuse, although we don't ignore or discount allegations of physical and emotional abuse, but our remit is really child sexual abuse.

MS FURNESS: Thank you.

MS DEVLIN: So in the early days, a number of the church authorities, the bishops in particular, did have advisers -

 laypeople or priests and religious - advising them how to manage allegations. Each bishop, provincial, of which there's almost 200, had a different way of managing it. There was no consistency. There was no standard of practice.

So one of the early developments of the National Board was to introduce standards. One of those standards relates to the management of allegations, how to report allegations, what to do with someone who has been accused, how to support complainants, and I'll talk a wee bit more in detail about that because we've just renewed all of those standards.

So, in particular, individual bishops would contact the national office to seek advice and guidance on how to manage an allegation of abuse, and myself and the former CEO are both qualified social workers, so more often than not we would have given case management advice.

As that developed - and we keep very detailed records of all the advice we give and we write back to the bishop or the provincial with the advice that we give - as that developed, we became aware that actually it's quite risky to give advice on your own, so we established a national case management committee.

That national case management committee is there - church authorities opt in to that, so you're not naturally a member of that committee. Twenty-three of the 26 dioceses are members of that committee and probably about 50 or 60 religious congregations are members of that committee.

MS FURNESS: Is that the major congregations and major dioceses?

MS DEVLIN: The major ones are all in there. The other 100 are the little small ones who probably no longer have ministry with children and are not managing allegations. But they all still have access to myself, as the CEO, for advice.

The case management committee, which I think is probably one of the most successful aspects of our work, is chaired by a High Court judge. We have a canon lawyer --

MS DEVLIN: He has just retired. A canon lawyer, a civil lawyer, a religious sister whose role was to support complainants/survivors of abuse, a religious sister who is a therapist, two lay social workers in addition to myself, a probation officer, and the judge. So that's the body of people.

 The expectation, when people join that case management committee - members join it and they sign a separate memorandum of understanding to engage with that work - is that they will disclose all of the information to us. We will not offer advice on the basis of partial information or anonymised information, because that's only half the story.

So we expect, if someone is coming for advice and they have already sought an assessment, for example, that we have access to the full assessment. Now, that is unique in the Catholic Church in Ireland.

MS FURNESS: When you say you expect you will have access, I take it that the memorandum of understanding and the data processing deed that you enter into require them to give you that access?

MS DEVLIN: Absolutely, and it states that very, very clearly.

The advice that is given is given to the church authority. So it is not an advisory body who advises complainants; it is not an advisory body who advises respondents. This is about the management of the case, so our advice is to that person.

There are some who would say, well, we're not hearing the whole story, we're not hearing the story of the complainant and we're not hearing - but we're not a court process, we're not making findings of fact. We are simply offering advice.

MS FURNESS: You're not adjudicating the complaint?

MS DEVLIN: Absolutely not. And that body exists to offer advice on each stage of the process, so from the point of receipt of the allegation, if they need advice; through to,

canonical action should be taken; to the point of, whenever those reports are concluded, what information should be submitted to the Holy See in Rome.

following the criminal investigation, what Church or

MS FURNESS: So the standards you apply in giving that advice are standards that the board itself has created and promulgated; is that right?

 MS DEVLIN: That's absolutely correct. That national case management committee has its own separate terms of reference setting out - and I think I might have sent them to you; I'm not sure if I did or not.

MS FURNESS: Yes.

MS DEVLIN: But, yes, and they are based on our standards, which I know you have and which we have recently reviewed.

MS FURNESS: How does canon law fit into the work you do in an advisory capacity?

 MS DEVLIN: I'm not a canon lawyer and I wouldn't assume to have an in-depth knowledge of canon law. I have some experience now of working alongside canon law, and in terms of the management of allegations, I actually have found it very helpful. I wouldn't have said that three years ago, but I now actually find it very helpful.

Our experience is that very few allegations of abuse result in a prosecution, a criminal prosecution - because of the passage of time, because of lack of corroboration; you know the situation. So what happens is, then, when we first started our work and we began to also conduct review work of cases in dioceses and religious congregations, we found allegations sitting on file for years with no So the complainant was distressed and resolution. dissatisfied that they had not received the justice that they had wanted. The respondent, the accused priest or religious, felt angry and distressed that they had been placed out of ministry without any kind of natural justice approach, and because the church authority, the bishop or provincial, didn't really know how to progress the case beyond the criminal investigation.

So what the national case management committee has been able to do is help unblock some of those cases that

have sat around for years and guide people in the next steps, which is the canonical process.

have been completed - now, excuse me if I tell you things that you already know.

MS FURNESS: No, no.

 MS DEVLIN: But once the criminal state agencies, the police, conduct their criminal inquiries - in the Republic of Ireland, the Gardai will only conduct an investigation if the complainant comes directly to them. The Church still has to make the allegation, but only the complainant - it's logic. The complainant has to make a statement of complaint.

What should happen once the criminal investigations

MS FURNESS: Can I stop you there and go back a step. An allegation is received by a church authority.

MS DEVLIN: Correct.

MS FURNESS: They choose to seek the advice of the committee. What are the stages that the complaint goes through after that stage?

MS DEVLIN: Okay, I'll go back. Experience has developed and knowledge has developed that most church authorities now don't need to go to the committee to seek advice on reporting an allegation. Most allegations that reach the threshold of a semblance of truth, which is a very, very simple, low threshold, "He was there, she was there, it is possible", so they report that allegation. They don't really need to go to the committee for that.

MS FURNESS: Report it to whom?

MS DEVLIN: To the civil authority agencies, to the police and to social services.

It is only whenever matters become more complex, and these are very complex matters, that they then seek the advice of the national case management committee, on matters such as, "Should I step this person aside from ministry?", "the Complainant will not come forward with details of the complaint - what do we do?", "The complainant doesn't want to engage with the police, but

they do want justice", "The accused is in denial", "There is a mishmash of information between the dates" - those sorts of complexities, that the case management committee can assist with offering guidance on.

MS FURNESS: After the bishop has reported to the civil authorities, do they then wait until they hear a response from those authorities before doing anything more?

MS DEVLIN: They have to make a decision at that stage about whether or not to step the accused aside from ministry. And at that point they'll either seek advice from myself or from the case management committee.

Having made that decision, they cannot take any further action until the criminal agency, the police, have decided whether or not they're going to conduct an inquiry.

The job of the police state agencies is to investigate whether a crime has been committed. The job and the work of the social services is to assess risk to children.

A number of the allegations relate to between 1950 and the year 2000. If that accused person is still alive, there is current risk. So the decision - it doesn't matter how old that person is. There is current risk. People often talk about "these are historic allegations". We only refer to historic allegations when someone is dead. Otherwise, we think it is current risk.

MS FURNESS: What principles do you apply when you give advice as to whether a person should step down from ministry?

MS DEVLIN: Is there a semblance of truth to the allegation, first of all; is it possible that it could have happened? What is their current role? Is it a public role? Is their role with children? If their role is public and if their role is with children, it is advised that they step aside from ministry, if there is a semblance of truth to the allegation.

It is only in cases where there is some doubt about the allegation or where their role is perhaps in archives or they're in a nursing home or something like that that we say, well, you do not need to step them aside from their role, because it is not public and it is not with children.

 However, in all circumstances, irrespective of whether the role is public or not, there is a requirement for the church authority to put in place what is called a precept, which is like a restriction saying, "You must not have any contact with children. You must not approach the complainant. You must not present yourself as a priest or religious." So there are a series of restrictions that are placed, irrespective of whether the person steps aside from ministry or not.

MS FURNESS: Why does it matter whether the person is in a public role?

MS DEVLIN: Because if they're not in a public role and if their ministry is an administrative role, then they are not ministering as a priest or religious, so there is no need to take them out from that role. But if they are ministering as a priest or religious in a public capacity, then there is a requirement to step them aside.

Let me give you an example. Perhaps that's easier. I always think it's easier for people in religious life than it is for diocesan priests. People in religious life, on the whole - not exclusively - live in communities with other people of religious life. They have faculties to minister from their provincial or major superior within that community. For them to minister outside of that community, in public, they require faculties from the bishop.

So if they are stepped aside from ministry and can still minister in private - so they can say mass for themselves or for their brothers or sisters in that community - they cannot say mass for the public. That's quite an important point. So we will have examples of a number of priests and religious - religious vowed, non-ordained, don't say mass, of course, and their role increasingly is not with children.

We have an aging profile of priests and religious in Ireland - it's probably true here, too; most of our religious are quite elderly and don't have any public role any more. So when allegations emerge from them, there has to be some kind of checking out, what do they do and who do they have contact with?

Clearly, all of these people are family members, and that has to come into consideration as well. How can they have contact with their own family members, with their nephews and nieces? So all of those issues have to be addressed and managed as well.

MS FURNESS: So you advise the bishop as to the principles that he should follow, and he makes the call?

MS DEVLIN: It's his decision. We can only offer advice, and it's his decision. However, when the case management committee offers advice, we always ask them, in a follow-up letter, to let us know if they have followed our advice. If they don't follow our advice, we ask them for an explanation as to why they have not followed our advice.

MS FURNESS: In writing?

MS DEVLIN: In writing.

Now, I could tell you that 99 per cent of the time, they follow our advice. On the rare occasion when they do not follow our advice, they will write to me or ring me and follow it up in writing with an explanation, and it usually is reasonable, I have to say. They do respect the views of the case management committee greatly.

MS FURNESS: Do they pay for your advice?

MS DEVLIN: They pay - by your standards it is a very small amount of money. They pay 600 euro a year to get that advice, and they can attend monthly, they can attend once a year - it doesn't really matter, same price.

MS FURNESS: So you've given advice as to whether the person should remain in ministry. The bishop has decided there's a semblance of truth. What happens next?

MS DEVLIN: Okay. At that point, once an allegation emerges, under canon law a preliminary investigation has to be initiated and suspended to allow the civil inquiries to be conducted. Because, as I've already said, the Gardai in the Republic of Ireland will not pursue an investigation unless they get a direct complaint, and as we know, most of the allegations that are received in Ireland are from adults who were abused as children. We have very few allegations from children now. Clearly in the 1950s and

 1960s there were lots of allegations that were ignored. But now that is the case.

So it could take some time for the complainant to have the courage and the confidence, first of all, to come to the Church and tell them that they've been abused, and then to go to the civil authority agencies, and it is not uncommon for people to say, "I don't want to talk to the police", and particularly in the north of Ireland where there are challenges around Catholics and nationalists engaging with the police service. But that doesn't exclude it. People have to find the confidence. So it doesn't always happen.

So it could take six months, up to two years, for there to be a police investigation, and during that time, if the accused priest or religious is out of ministry, they're out of ministry for six months or two years.

Now, six months is probably the shortest time, I would have to say, and we do encourage the church authority to try to engage with all parties to, as far as possible, get that process done within six months, because it is a very long time for anybody to wait two years.

When the police determine, through the Director of Public Prosecutions or the Crown Prosecution Service, that they are not going to take a case, there will be no criminal prosecution, they write to the respondent, the accused, to say there will be no further action. Obviously if there is further action, it results in a court process and there may be conviction or not.

Whichever process - either at the conclusion of the criminal investigation or at the conclusion of the court process - there has to be a canonical procedure.

MS FURNESS: Regardless of whether or not the fellow was convicted?

MS DEVLIN: Irrespective. Irrespective. The investigation which the bishop or provincial initiated at the very beginning and which was suspended restarts.

There are two courses for this. For ordained priests and religious, it is Canon 1717. For vowed religious, it's Canon 675 - I might have got that wrong; 695 perhaps it

In our guidance, which supports our standards, we set out in detail what those processes are. Basically what it entails is the church authority appoints someone to conduct an investigation, because you've already had a finding, or not, of guilt in the criminal proceedings. The civil authorities, the social services, have determined risk or not. And of course there is the possibility of civil litigation. But the Church process does not need to wait for any litigation. It can proceed, because it doesn't interfere with the litigation.

 What we are developing is a body of expertise in conducting preliminary investigations. We're very keen to develop consistency across the island of Ireland. There are 5 million people in Ireland, 5 and a half million people, 26 dioceses and 140-something religious. We're very small by comparison to Australia, and there is a body of expertise growing up in this area.

When we have found, however, is that there is inconsistent practice in relation to preliminary investigations.

MS FURNESS: Inconsistent between dioceses and religious?

MS DEVLIN: Between those who conduct them, because the person who conducts them - the bishop or the provincial appoints an independent person to conduct that preliminary investigation. Traditionally, it was a canon lawyer. It doesn't need to be a canon lawyer. They need to have access to canon law advice, but it doesn't need to be a canon lawyer.

Increasingly, it is a social worker, someone who has a knowledge and experience of child abuse, assessments, skills in those sorts of analysis of information, or a police officer, for example.

So the bishop may come to the national committee or to myself and say, "Can you advise on someone to conduct this preliminary investigation", and I would offer a body of names. We don't choose for them; they choose whoever that is.

The process is very clear. If the complainant is

willing to talk to them, they take a statement or they read the earlier statement from the complainant. They take a statement from the respondent, the accused person, and they identify any corroboration.

It is the job of that person, then, to present the information back to church authority, the bishop, not with the finding of fact but with supporting evidence to suggest, yes, this meets the threshold for a further canonical or penal process. So, "It was in 1964, on 4 July. It was in a blue room" - with detail; there is evidence, there is detail. The more you do these, the more skilled you become at them. "Yes, it is highly likely that this is a credible allegation."

There may be an admission - rarely, but there may be an admission. More than likely, there is more than one allegation, so from two different people in two different parts of the country, and that establishes that this is probably a credible allegation.

So then the bishop receives that information back. He can - I was going to say "she" there. Maybe.

MS FURNESS: I think you can stick with "he" for the time being.

MS DEVLIN: The provincial can be a "she", of course. They may come back to the case management committee for further advice. If it meets the threshold of there being a case to answer, they are required at that point to send it off to the Congregation for the Doctrine of the Faith in terms of ordained priests, and to the Congregation of Clergy - or Religious Life, if it's the religious. So they're two different paths.

The Congregation for the Doctrine of the Faith hear all of the cases against ordained priests, both diocesan and religious order priests. The bishop is required to complete a very detailed form with his votum, with his view.

There is where I have a bit of a difficulty, because when it goes to Rome, it sits there for a very, very long time. My experience of the Congregation for the Doctrine of the Faith, who deal with this aspect of discipline - there are 12 of them, and they hear cases from

every country in the world. They understand the gravity of these situations, so they all read every single case that is presented, and they deliberate between them. takes a very, very, very long time. And that is not justice for anybody. That is not justice for the complainant --

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THE CHAIR: What sort of time is a "very, very, very long time"?

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MS DEVLIN: Two years, minimum.

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THE CHAIR: And average sort of time?

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MS DEVLIN: Two to three years. Two to three years.

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Now, I think that is something that we - I don't think; I know - that we have asked them to consider That's a matter for them, but I don't think alternatives. it's justice for the accused. It is not justice for the But it does not stop the church authority, complainant. the bishop, from continuing to put in place restrictions and a monitoring plan. It doesn't stop that.

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Now, some people might think that it does, but it doesn't, because at the end of the day the bishop, the provincial, the church authority is the final decision-maker.

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When it goes to Rome - now, my advice obviously always - always - to a bishop or provincial - they know my name quite well in the CDF and I don't think they like me particularly well - my advice to them is, "Go there. Physically take yourself to Rome and sit outside their door and ask them to expedite this case." On some occasions that actually works.

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We had a particularly difficult situation, which is in the public domain so I can share this, where an accused priest - there were a number of allegations against this particular accused priest. There was no criminal There was a criminal investigation and there conviction. was no criminal conviction. There was a preliminary investigation under Church law. It went to Rome. followed then - the CDF, the Congregation in Rome, directed a penal process under canon law.

 Don't ask me the detail of the penal process, but I know that it's where three canon lawyers sit and there's a judge - it's a bit like an adversarial court process and evidence is presented. And they found the priest guilty. The finding resulted in the priest's dismissal from the clerical state.

He appealed that, and the appeal goes to Rome. In the meantime - now, he was out of ministry all of this time. In the meantime, the survivors were becoming increasingly distressed because they thought oh, goodness, this man is going to get off with this, he's going to get back to ministry. And I think it was exacerbated by the fact that the appeal process took a very, very long time.

So there needs to be some mechanism for expediting that fairly and justly.

MS FURNESS: Do you have any informal mechanism that you use to improve the speed at which the CDF deals with diocesan matters?

MS DEVLIN: Only through personal contact. There are a number of people in the CDF - they're all priests, some of whom are Irish - whom I would know. They will not deal with the cases and certainly wouldn't give me the information, but on occasion I have contacted them and said, "Can you ask the case manager to look at this case?" Now, he's not going to come back to me and tell me whether he did or he didn't, but I know that he did.

MS FURNESS: Because it is quicker?

MS DEVLIN: Yes, but that's not reasonable, really. There should be a better way of doing it than personal contact.

MS FURNESS: Is there anything you think the Church in Ireland can do to improve those processes?

MS DEVLIN: I think the hierarchy could engage with the CDF in Rome, and I think they have done this already, actually, to ask for - I'm not sure what the word is - a satellite, a branch, a part of the CDF to be moved to hear those cases, because there is a backlog of them. Now, we don't have the numbers, thankfully, any more, that you have, but at the height we had a huge number of cases.

MS DEVLIN: That's correct.

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MS FURNESS: There's reference on page 2 to fitness for ministry.

MS DEVLIN: Yes.

MS FURNESS: I take it that's what you were referring to before, when you give advice as to whether the person should stand down from ministry?

MS DEVLIN: And at the next stage, when an allegation has not been proven or disproven, then we have to consider, in spite of there being some concern, should that priest return to ministry or not?

MS FURNESS: When you say "proven or disproven", in the civil courts or canon law?

MS DEVLIN: Both. Both. There have been - now, it is not unusual for there to be no finding of guilt in the criminal proceedings. If you look at some of our statistics, which would be similar to here - and it's similar to life in general - there are this number of allegations and there are this number of successful prosecutions (indicating), so we have very few successful prosecutions.

I said at the beginning or earlier on that I actually find the framework of canon law for conducting preliminary investigations really helpful. In the early stages, when I first started this job with my predecessor, we didn't understand canon law and we didn't work it. So the advice that we often would have given would have been, "Send them for an assessment."

 We didn't really understand what kind of an assessment we were sending them for - a psychological assessment. I now understand, because I work with this, that the tools that people use in Ireland for those kinds of assessments, those kinds of risk assessments, determine future risk. They don't determine guilt or innocence of someone. They determine future risk. So you have to establish, in the first instance, that the risk exists.

Now, if you or I went for a risk assessment today, the best that we could hope for is low risk.

MS FURNESS: Yes.

MS DEVLIN: There is no-one that is no risk. It doesn't happen. No-one would say you're no risk. So if someone

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46 47 MS DEVLIN: Yes. I actually think the better way of doing it is the canon law process. In lay terms, it's like any kind of disciplinary process following a criminal investigation. So as a layperson, if I was accused of something and stepped aside from my role and the police were not taking any action, my employer would still be

So the canon law preliminary investigation guidance provides a framework for that, and that enables the facts to be presented, assessed and then a determination, as far as possible, to be made. Once that's achieved, then you can apply for or buy in an assessment to help inform the management plan.

MS FURNESS: Have you found over the years that the assessments have become more sophisticated?

MS DEVLIN: Yes, and I'm not a psychologist. There may be people here who are psychologists. There are tools that are used, stable and acute. There are all sorts of frameworks that are used that I don't understand because I'm not a psychologist. I think, like everything, the more you use these tools, the more skilled and able you are. The better understanding that you have of Church life and of religious life, the better the resulting assessment report, and we have a number of fairly skilled psychologists who do this very well.

MS FURNESS: In addition, again turning back to this page, you refer to management of risk. You have spoken about that already in terms of the assessment and dealing with the church authority about that.

MS DEVLIN: That's correct.

MS FURNESS: In public or access to children.

MS DEVLIN: That's correct.

MS FURNESS: Then the next item on this page is record-keeping. What do you do about record-keeping?

MS DEVLIN: I'm the minute-taker for that committee. People submit in writing the presenting difficulty. So we have this data protection deed which allows the exchange of information between the church authority and ourselves for the purposes of giving advice, so we expect them to submit the full advice, full information to us, including identifying information of the respondent, the accused priest or religious, the complainant, the details of the allegation, what action has been taken already, and specifically what advice are they looking for.

 Then the process is that the committee meets in advance of anybody coming to present to us, and we have a discussion together on what we think, based on the evidence that's presented before us. If there is an assessment report, we expect to receive that. It's written in the terms of reference. We expect to receive that assessment report.

Then we invite the church authority and their designated person - I think it's called a delegated person here - to give us more information. I then record the discussion and the advice that is offered, and that is returned to the church authority.

We say that that information can be shared with the respondent. It is usual that they ask for advice on the respondent, the accused priest or religious. It isn't that often that they ask us for advice on how to manage and support complainants. But we say the information can be shared.

And it isn't uncommon for accused priests and religious to be unhappy with the advice that we have offered and to feel that their voice has not been heard in the advice-offering process, but we're not there to adjudicate. We're simply there to offer advice on the management.

We keep a copy of that record and we expect the church authority, in their file, to keep a copy of that record as well.

As an aside, again when we first started this work in 2009 and we were beginning to look at Church records, they varied between coffee-stained backs of envelopes through to very detailed letters, so we developed a recording template, a guidance for what should be recorded and what's in and what's out; what's third-party information; what's relevant information. When we conduct reviews, we comment on the recording.

Now, by itself the guidance is useless. We have to go around and train people in recording and how to record, and most Church authorities now have professional staff who work with them, advisers, and recording has got better. Definitely. Files are in good shape now compared to what

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they were before. We had to seek legal advice in relation to all of that, but the case management records that we give go on that file.

So you have before you all of the material MS FURNESS: the church authority has given you, plus your written Is that material able to be accessed legally by any party?

MS DEVLIN: Certainly the church authority's lawyers probably could see it. The Congregation in Rome can have access to all of that. It is not unusual for the advice that we give to go along with the bishop's votum to Rome, and that does guide their thinking quite a bit.

Now, if you ask me can the lawyer for the respondent anything that we write we give them permission to see, because we're into openness and transparency.

What about the survivor? MS FURNESS:

MS DEVLIN: If it relates to them. Now, you're going to say, "It all relates to them, of course it relates to them." The outcome relates to them. The detail may not. So, for example, it is possible, in the course of the information that's presented to us, to have other information which may or may not be relevant to the complainant. Under the Constitution and under data protection privacy laws, they probably would not be entitled to have access to that.

But if a complainant - it has never happened, I have to say, but if a complainant was aware that the case management committee was reviewing a priest who abused them, if they asked for access to the records, I would speak to the chair and we probably would select the relevant bits and share that with them.

MS FURNESS: Do you consider that there's any part of canon law that imposes any particular secrecy on the material that you have collected?

MS DEVLIN: I was present the other day when there was a lot of discussion about secret archives. The National Board expects complete openness. We're not a statutory Everything is by consent. When someone invites us in to do a piece of work for them, we have a data

processing deed in place, and it is our view that they disclose full information to us.

So when we conducted reviews, we moved our way around the country - and at that stage I was doing the reviews with my predecessor; we no longer do reviews because we're no longer independent, we engage independent reviewers. And I have read more files than I've had hot cups of tea. I can tell you, some fairly distressing stuff along the way. We ask the church authority to clarify in writing that he or she has given us everything. Everything.

There was one occasion when we had completed a report, and, in the report - it's only ever happened once - we made a reference to not being able to comment on something because there were no records, and they said, "But, yes, we do have records." We said, "We didn't see them." So we had to go back. So it is our expectation that there are no secret archives as far as we are concerned, and I think increasingly in Ireland - I don't know about the Vatican, but increasingly in Ireland - it is recognised that child protection records cannot be secret to bodies like ourselves and to statutory bodies.

 Now, I picked up an interesting point when I was listening earlier in the week about the secret archives in the Vatican. It would be my expectation, when someone notifies the Vatican of an allegation and is seeking advice from the Vatican or direction from the Vatican, that whatever is held in Ireland are the records that are held in the Vatican. I don't know what additional records there might be in the Vatican. So I would expect, and I'm sure it's true, that the church authority in Ireland has on their records everything that the Vatican holds as well. So from that point of view, they aren't secret because we have them on our records, but I don't know if that is true for other countries.

MS FURNESS: So coming to the next role that the board plays, policy and guidance - so you create policies and give guidance as to how the church authorities should follow those standards?

MS DEVLIN: That's correct.

MS FURNESS: How did you develop the standards?

 MS DEVLIN: There has been guidance in place since 1996 in Ireland. We had a framework document. That was followed by a document called Our Children, Our Church. Our Children, Our Church recommended the development of the National Board. The first CEO came into place. He and I worked together previously with an organisation called the NSPCC, the National Society for the Prevention of Cruelty to Children, in both the north of Ireland and in England, and he approached them as an expert body to help write the first standards.

The first standards, which were in 2008, were written largely under their direction but with Church personnel as well.

We operated those first standards until we'd completed most of our reviews, so they were already in place, as it were, when I joined the organisation, and there were seven standards.

As we began our work, in looking at aspects of this work, we realised there were deficits to those standards, so we redrafted them - and I think you have a copy of the redrafted standards which came into play - in 2015, March 2015. The way that we redrafted those standards was through a significant and vigorous and long consultation process.

I've already said Ireland is very small. Dioceses cross legal borders. There's two different sets of state legislation, and the standards have to take on board - it's much worse here; you have several states, so two was easy for us, but we had to take on board two different pieces of legislation.

So we wanted consistency across the island of Ireland. It is not appropriate that someone in Cork, at the very bottom of Ireland, is dealt with differently from somebody in Derry at the top of Ireland. It's a small country. There should be consistency of practice. So we wrote and we recommended one policy for the entire Catholic Church in Ireland, and that policy is set out in the document that you have before you.

That policy is based on civil law, the UN Convention on the Rights of the Child, canon law and the gospel values. The gospel values are that children should be

safeguarded and protected in the Church. People often quote bits of the Bible to me, but the particular aspect of the Bible is the bit about where Jesus said, "Far better to put a millstone around your neck than to harm a child." So that's the basic principle: children should not be harmed at any level in the Church. The people we are working with are people of God who observe the gospels.

So the policy is based on that, on all of those four basic principles.

MS FURNESS: So in relation to those policies and standards, are the Church authorities who are part of the board, who have signed up to the board, required to follow those policies and standards because of their membership of the board?

MS DEVLIN: That's correct. I think I said we are in the process of getting them to sign up again. So almost all of them have signed up again.

Can I just briefly say that when we developed the standards, we recognised from the previous standards that we actually did not have a standard in relation to the care of the complainant. It was loosely captured under an old standard about advice, but we didn't have a standard, and that's the biggest deficit in our practice, I have to say care of the complainant.

We did not have a clear standard in relation to managing respondents, so we developed two new standards. The other standards are largely based on the old standards.

What we did, myself and my team, we talked to everybody that it was possible to speak to. We spoke to survivors of abuse, we spoke to children, we spoke to accused priests and religious, we spoke to internal Church people, external state bodies, and, from that, we developed the standards.

Now, because we are a voluntary body and everything is by agreement, getting agreement to the adoption of these standards and policies was not an easy job. I present every quarter to the Bishops Conference. The bishops meet quarterly, and I present to them, with my chair. So we presented these standards to them and gave them a period of time - there were several drafts.

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Anyway, the long and the short of it is everybody then agreed that the policy and the standards were good and acceptable and we were trying to achieve the best possible practice.

The standards are only good if they're implemented, and there is a series of indicators with each standard which you have to put into practice to demonstrate that you're meeting the particular standard. So, for example, in the standard under creation of safe environments, we have a series of indicators about recruitment, selection, codes of behaviour, vetting, all of those sorts of things.

What was clear to us was, to enable a consistency of practice, they needed written guidance as well. So we wrote about 300 pages of guidance. We would never have got agreement on those 300 pages of guidance. One would have said, "Turn left", the next would have said, "Turn right". So we decided that the policy and standards are the policy and standards of the Church. The guidance is the National Board's guidance. And no-one should ever need 300 pages of guidance, but you go into it when you need it.

So I gave you a piece of guidance that I'd forgotten about that we wrote on the seal of confession, and at any time if you need a particular piece of guidance, you go into the website, click on it and find it. You don't have to follow it. But on the whole, people follow the guidance.

MS FURNESS: In addition to policy and guidance work, you also have a monitoring practice?

MS DEVLIN: That's absolutely correct.

MS FURNESS: One part of it is to make sure that the church authorities have reported to the civil authorities, and then you have something that's unusual - the child safeguarding reviews. Tell us about that.

MS DEVLIN: Okay. Can I just mention the monitoring, because that is where one of the challenges comes in.

MS FURNESS: Certainly.

MS DEVLIN: The expectation is that when an allegation

emerges, the church authority reports to the civil authorities and to ourselves simultaneously. Increasingly, there are challenges to us having access to the identifying information. So they will share the information, "Father Joe Brown accused Mary Green". We don't need the identity of the complainant. We do need the identity of the accused, because we have a role in monitoring how that person is managed.

So if I have "Father X abused MB", I have no way of monitoring when Father X pops up somewhere else. The Constitution and the data protection laws forbid some people - all people, to be fair - from sharing that information with us, so we have entered into a data processing deed.

Because there are challenges to that information being shared with us - and I would hope that you would clarify some of this in your recommendations, because this is really, really important for a monitoring body - you have to have the information. We have people who are out of ministry who pop up, who come from other countries and who pop up here and there and they minister.

We have some ability to gate-keep that through vetting and through visiting priest regulations, but not always. So if I'm a priest and I'm going home on my holidays and I know who the parish priest is and he doesn't ask me for my celebret, my letter of good standing, and I'm out of ministry, nobody knows, so I could minister. So we learn by default that people are moving around.

Bishops in Ireland and provincials cannot share the information, under the data protection laws, with each other, because they are separate legal entities. The only legal way in which that information can be shared is through the state authorities, through the police and social services. The police cannot share the information, and social services don't always share the information. So the only body that can systematically do that would be ourselves.

So we are currently engaged in trying to find ways in which we can legally receive the information and share the information, and the easiest way to do it is through consent. So you have the consent of the data subject, the respondent, for the information to be shared with the

 Under European legislation, which the Republic of Ireland still is; the north of Ireland will not be for much longer - but under European legislation, the data protection laws are very tight, but they require what is called a privacy impact assessment. So what is the impact on an individual's privacy of sharing that information? And there's a process that you have to go through to say, well, actually, the rights of the child to protection are greater than the privacy of the individual. But it's very complex. So we're going to go and see the minister in the hope that she will give us some regulation.

 We monitor that, we report on that annually in our annual report. I was interested in your statistics. We haven't completed any kind of research into the information like you have presented, but we average now about 170 to 200 new allegations every year. These allegations relate, on the whole, to 1950 to 2000, when the abuse took place. There are some after the year 2000. There was one when the abuse took place in 2011 and there was one when the abuse took place in 2015.

To be fair, there is a sharp contrast in how the allegations are now dealt with in 2011 and 2015 than they were in the 1980s.

MS FURNESS: Of the 170 to 200 allegations, how many accused?

MS DEVLIN: I don't know.

MS FURNESS: Is it generally the case that people make allegations, firstly, again more than one accused and, secondly, against somebody whom you already know?

 MS DEVLIN: Yes, it is rare - I'm racking my brain because I do have the information at the back of my head somewhere. It probably is about 80 or 90 accused of those. Yes, it is rare that there is one allegation. And if there is only one allegation - and again I hope I'm not teaching people what they already know, but for someone to commit an offence against a child, they have to overcome a whole series of inhibitors, and so when they're getting to the point of abusing, they have already overcome their own inhibitors, so they're not probably going to stop at one.

But they may not come forward. Sometimes - and this is where the public announcement is important - sometimes, if it is clear that someone has been accused of child abuse and their name is placed in the public domain, it can give confidence to someone else to come forward. But we have to be mindful, and there's a lot of discussion in England at the moment about celebrities being named before they've been found guilty and we have to be very careful about saying someone is guilty before they have been --

They're probably going to - those of you who are

very rare that there's only one allegation.

psychologists will know all of this. They will have

received the satisfaction from one, and then they're not

scared any more, so they go to the next one. So it's very,

MS FURNESS: So when does it come in the public domain?

MS DEVLIN: I think I mentioned earlier on that there has to be determination at the early stages of whether or not to put that person's name in the public domain, if their ministry is public - if they're in a public profile.

What usually happens is that the bishop would turn up at the parish on a Sunday morning and say, "I'm here to share with you that your priest has asked for a period of leave to allow a safeguarding matter to be addressed."

MS FURNESS: Is that code for, "There's been an allegation of child sexual abuse"?

MS DEVLIN: Yes. Yes.

MS FURNESS: Does the congregation know that's code?

MS DEVLIN: Everybody knows that. That's generally - the people know that. The people know who their priest is, and it's usually a child safeguarding matter. Everybody - the language that we use, there's a huge amount of work done with the lay faithful around child safeguarding, so everybody understands that that is a child safeguarding matter, an allegation of abuse. And then the papers might carry it.

What is important and what we're getting better at is, once that is said, there is someone available for the lay faithful to come up in case there are other allegations,

and that's sometimes when it happens. And there are other mechanisms which are put in place to allow people to come forward, having heard that an allegation has already been made. It isn't unusual for someone to come forward and say, "Am I the only one?

MS FURNESS: Come forward to the church authority?

MS DEVLIN: Yes, and ask are they the only one. There has to be some discussion about whether or not they can share the information, but generally they are told, "No, you're not", or, "Yes, you are."

MS FURNESS: Do you get complaints directly to the board?

MS DEVLIN: Yes.

MS FURNESS: And you share them with the church authority, and the process is the same?

MS DEVLIN: Yes, yes. Under civil legislation, everybody has a requirement to report. However, we ensure that it goes through the diocesan or the church authority.

MS FURNESS: Can we now turn to the child safeguarding reviews. Tell us how they work?

MS DEVLIN: The reviews were initiated following the public inquiry into the Diocese of Cloyne. We had the Archdiocese of Dublin, which had an horrific number of abusers. The matters were not addressed properly. And then we had another inquiry into the Diocese of Cloyne, where significant failures were found.

 At that point, the then Primate of all Ireland, Cardinal Brady, asked the National Board to conduct reviews of all of the dioceses and religious. There were three of us in the early stages who, after we agreed the terms of reference, systematically moved our way around the dioceses and religious. We had to be invited, there had to be a data processing deed.

The process was that, for the first day, depending on how large the diocese was, the number of allegations, we sat down and we read every file of every living priest or religious against whom there had been an allegation, and we sampled the deceased. Our focus was an current risk.

 Because of the terms of reference of the Ryan institutional abuse inquiry, we were not allowed, state-wise, to access any of that data. That was a legislative imperative that we couldn't read that data. So we didn't read the data relating to all of the institutions where there were allegations of physical, emotional and sexual abuse. We could only read the information relating to those accused of abuse, mostly sexual abuse, outside of that framework.

So we read all of those reports, all of the files, and then we interviewed a series of people. We interviewed anybody who had a role in the child safeguarding structure - the church authority, the designated person, those appointed to support complainants, those appointed to support accused priests, those whose role it is in the parishes to keep children safe.

And while we didn't stipulate it in the terms of reference, whenever someone knew that we were in a diocese, a complainant or an accused priest, they may have asked to see us, and we met with them as well.

Our expectation was that the bishop announced publicly that we were coming in, so they put a notice on their website and in their newsletters that the National Board were coming in to conduct a review of child safeguarding.

So we gathered all that data, we went off and we analysed it and we wrote a draft report. It was sent back for factual correction and then it went to our lawyers for legal proofing.

We then, as a quality assurance mechanism for ourselves, had a reference group made up of three people - a professor at Trinity College, Dublin, who's an expert in child safeguarding; a statutory social work manager from the north of Ireland; and a statutory social work manager from the Republic of Ireland - and they got copies of the report and they would scrutinise me on the quality of the report and the evidence for what was found there. So I presented it to them. Then they signed them off, they would make recommendations for change. It then went to my board and the board approved them.

Significantly, at that point, they went back to the

 church authority and they became their document at that stage. They no longer were the National Board reports, and we decided that because we needed ownership by the church authority of the report.

So we didn't think it was appropriate for us to make recommendations and send them down to them, because they may or may not have been followed at that stage. We felt it better for them to own it and to accept the recommendations.

MS FURNESS: Was it a matter for the authority to determine whether the report was published?

MS DEVLIN: Absolutely. We said to them, "We expect you to make your report public." And every single one of them has done so.

I have to say, not that it's my job to defend the Church in any way, shape or form, that I think they found that, in the beginning, very, very challenging because it attracted huge media interest. Huge media interest. And those that came forward in the early days were probably quite far-thinking in doing that. But they did.

So it is now common practice that whenever we produce - we give the report back, that they put their report on their website. Some of them hold press conferences. Others just simply put it on the website.

They also give me permission to talk about the reports in the public, so I would be interviewed on the radio and on the television talking about the reports.

I produced an overview report. We produce them in batches, because the "drip, drip, drip, drip" is very difficult for anybody who is part of this whole very sad situation that we're in. And the counselling agencies would have been available to deal with any new allegations or anybody who felt traumatised by the production of the reports.

MS FURNESS: Is this state-paid-for counselling services or Church-paid-for?

MS DEVLIN: Church, Church counselling. There are also state. What we do is we notify them of the date that the

1 reports are coming out - and both the state, but 2 particularly the Church-paid counselling agencies. 3 4 And I would write an overview of the themes, what we 5 They were based on an assessment of the standards at the time, and there were a series of criteria, and we 6 7 used to say whether the criteria had been met or not met. 8 Perhaps at this stage if we could put one of 9 MS FURNESS: those reports on the screen. This is one that we accessed, 10 after you advised us that we could, from the website. 11 12 in relation to the Christian Brothers. I think it's behind tab 2 of the Commissioners' copy. Do you have a hard copy 13 of that? 14 15 MS DEVLIN: 16 I have, yes. 17 This is dated September 2013. MS FURNESS: 18 19 MS DEVLIN: That's correct. 20 21 MS FURNESS: This is obviously a public report? 22 23 MS DEVLIN: That's correct. 24 25 MS FURNESS: It's an example of one of your reviews. 26 27 we can see that you set out in "Background" who you are and 28 who the Christian Brothers are. There's reference in the 29 second-last paragraph to it being an international 30 religious congregation, and the Oceania Province is 31 referred to, which I think includes Australia, but your work was solely in relation to the Irish? 32 33 34 MS DEVLIN: That's correct. 35 MS FURNESS: If we turn over, you'll see page 8, you set 36 out what the standard is, and then the subcomponents of the 37 standard and whether or not they're met? 38 39 MS DEVLIN: 40 That's correct. 41 42 MS FURNESS: You do that in relation to each of the 43 standards? 44 MS DEVLIN: And we also write a narrative about the 45 46 findings.

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1 2 3	MS FURNESS: That's right, and if we go to page 12, there are some statistics, and they're provided, I take it, to you by the Christian Brothers?
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5 6	MS DEVLIN: They gave us this information, that's correct.
7	MS FURNESS: Just looking at the third item, it says:
8 9	Number of allegations reported to An
10	Garda
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12	Is that the police or the child protection?
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14	MS DEVLIN: That's the police.
15 16	MS FURNESS: And the next one, "HSE"?
17	NO FURNESS. AND THE NEXT ONE, HOE?
18	MS DEVLIN: That's social services.
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20	MS FURNESS: Then continuing on, there are various
21	references to standards and whether or not they're met.
22	Then at the end there's a series of recommendations?
23	MC DEVIIN. That is connect
24 25	MS DEVLIN: That's correct.
26	MS FURNESS: These are typical of the sorts of
27	recommendations you'd make, obviously depending upon your
28	findings?
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30	MS DEVLIN: Yes. And a number of the recommendations in
31	the early days related to policies and procedures, and in
32	the latter reports there was no need to write
33 34	recommendations in relation to those policies and procedures, as each church authority adopted those written
35	by the National Board. At one time, everybody had their
36	own, and there were some deficits or flaws in them. So
37	increasingly they're not about policies and procedures.
38	But, yes, that's typical.
39	
40	MS FURNESS: Now, in terms of following up whether the
41	recommendations have been implemented, do you have a role
42 43	in that?
44	MS DEVLIN: Yes. About six months after the report has
45	been made public, I write to each church authority and ask
46	them to provide me an update on where they are with the
47	recommendations. I then gather them all together and again

1	I write an overview report of those and I ask them to place
2 3 4	their update report on their website, and they've all done that to date.
5 6 7	MS FURNESS: So just turning, then, to tab 4 of the volume that the Commissioners have, that's an overview report dated May 2016?
8 9 10 11	MS DEVLIN: Yes, that's correct, in relation to those reports that were produced in 2016.
12 13	MS FURNESS: That's similar to what you do each year?
14 15 16	MS DEVLIN: Every three or four or six months, depending on how many reports we do.
17 18 19	MS FURNESS: You set out in that report themes and key findings?
20 21	MS DEVLIN: That's correct.
22 23	MS FURNESS: And how the reviews were carried out?
24 25	MS DEVLIN: That's correct.
26 27 28	MS FURNESS: Then at page 4, you refer to the key findings?
29 30	MS DEVLIN: Yes.
31 32 33	MS FURNESS: And that's the number of allegations, convictions and the like, so various statistics?
34 35 36 37 38	MS DEVLIN: That's right. Just for those who don't have a copy of this in front of them, in this particular tranche report, of the 288 allegations, there were 90 accused, so that kind of equates to what we said earlier on.
39 40 41	MS FURNESS: And also the relatively few criminal convictions?
42 43 44	MS DEVLIN: Ten. Out of those 288 allegations, 10 criminal convictions.
45 46 47	MS FURNESS: This is on the screen, so anyone listening to this has access to it.

1 MS DEVLIN: Okay. 2 You refer to that in some orders, child 3 MS FURNESS: safequarding has not been given sufficient priority. 4 that surprising? You had been operating for some 5 6 seven years at this stage and all the major congregations 7 and dioceses had signed up. 8 MS DEVLIN: Absolutely. I could understand how the early 9 review reports would identify significant deficits, but 10 after seven years of operation of the standards and the 11 12 considerable work that everybody engaged in, not just the National Board, it was disheartening to see that there were 13 still significant flaws in some of the practices. 14 15 16 MS FURNESS: And poor monitoring and record-keeping you refer to as well? 17 18 19 MS DEVLIN: Yes. Now, this particular one - and it's in the public domain, so I can say it - there were serious 20 concerns about the management of one particular priest. 21 which - you know the story - unfortunately was a known 22 23 abuser and he was moved around, and the chaos that he 24 created and the damage. It was shocking to read. 25 26 Now, this man is dead, so he is no longer a risk to 27 But it highlighted again the serious poor So we're not talking about 28 practice in the early 2000s. 29 the 1950s, and that was distressing for everybody to read. 30 31 MS FURNESS: With the key findings, you publish this document, I take it, as well? 32 33 34 MS DEVLIN: Yes. 35 MS FURNESS: The detail behind these key findings has been 36 37 provided to the authorities, and they have published their response and their progress? 38 39 40 MS DEVLIN: That's correct. 41 42 MS FURNESS: So that all of the key findings and what's 43 behind them are in the public domain? 44 45 MS DEVLIN: Yes, it's all in the detail of the report.

MS FURNESS:

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I take it that when you do this exercise, you

look at the way in which you're engaging more generally with dioceses and orders, and if you need to perhaps push record-keeping a bit more firmly with them?

MS DEVLIN: Yes. What was helpful when the staff in the office were undertaking these reviews, before we became - we became too familiar with the people who were in roles. What was helpful was that when we saw deficits, we ourselves could put in place corrective action and supportive action. But we're not engaged in the reviews any more. They're all conducted - I have a body of independent people, social workers mostly - they're consultants and they work to me, so I rely on them informing me, and then we have to offer support.

We have a very small but helpful team of staff. I have a very good training and support manager, and it's quite often that when we identify deficits, it's around training and support. Training is greater than support, so training is delivered about what are policies, what are procedures, what are your roles, but it's also about how do you internalise and deal with a lot of these issues? How do you offer a compassionate response? How do you manage the emotions?

So it's a bigger - and the more we develop, the more we're understanding about how we need to do that, because we know people can't do this. People are put in roles of leadership that don't really understand how to do this, so we have to offer support in doing some of that work with them.

MS FURNESS: Just turning over to tab 5, which is the August 2016 review, do you have that in front of you?

MS DEVLIN: Yes, that's the review of the recommendations, implementation of the recommendations.

MS FURNESS: That's right. If we can turn to the last page of that, in the second-last paragraph you identify new challenges, for example:

... ensuring child protection through internet use, and ensuring that viewing child pornography does not take the place of contact abuse.

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on training and support. This begins at page 15 of the document.

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MS DEVLIN: Yes.

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MS FURNESS: I think you indicated earlier that you charge

MS DEVLIN: That's correct.

 $\begin{array}{lll} \hbox{MS FURNESS:} & \hbox{And that training is to everyone within} \\ \hbox{a church authority, I take it?} \end{array}$ 

MS DEVLIN: We have two systems of training. I have a training and support manager who trains trainers to deliver training across the Church. Those people engage in a training the trainer program, which their bishop pays for, and they become an accredited trainer with the Church. They're not accredited with any other body, just with the Church, and they deliver training locally. So they deliver training on all aspects of child safeguarding and how to prevent abuse, create safe environments, respond to allegations, et cetera. We call that the basic awareness training.

Centrally, the national training director and myself and other experts run role-specific training in Dublin for those who have particular needs. My training manager was running a program, for example, yesterday for support people - that's those people who support complainants of abuse - and looking at what their role is and how they engage, because that can be a very confusing role. People don't really know what their role is, whether they're advocates or whether they're support people. So he ran a program on that yesterday.

We then may also bring in expertise from outside on child pornography, on risk assessment - a whole raft of things. That specific, detailed training we manage centrally, but the network of trainers around the country do the local delivery of training, and that's not charged. They do that in their own parishes and their own communities.

MS FURNESS: So training is available, regardless of who pays for it, to all those within the Church and externally that are involved in child safeguarding activities?

MS DEVLIN: Yes, that's correct, for anybody who has a role in the Church, and the lay faithful if they wish to engage in it, and the centralised training that we do is charged for and it is only for role holders.

 MS FURNESS: Because you follow canon law in respect of the processes you follow, I take it you haven't needed any approval from the Vatican for the work of the National Board more generally?

MS DEVLIN: No. This is set up by the sponsoring bodies, the Irish bishops and the Conference of Religious. There are a couple of similar bodies across the world, but there's no approval needed for that.

However, in 2010, the CDF did ask for a copy of the policies and procedures of every country in the world, and we submitted ours. Of course they've changed since then. They did make a number of observations in relation to them, but we didn't need their imprimatur for them in any way.

MS FURNESS: What observations did they make?

MS DEVLIN: Interestingly, they suggested that we identify further that the complainant should have a role in the canonical penal process. Our guidance wasn't detailed enough on that. They also asked us to include references to Graviora delicta in some of the guidance. There were only two things, really, that they asked us to look at. We haven't submitted our new guidance to them. They haven't asked for it.

I know in other parts of the world, so, for example, in the United States, they have sought and got what is called a recognitio from the Vatican, so they recognise them. We chose not to go down that route because it would mean that if you wanted to change them, you would have to go back. We would rather control and manage it ourselves.

MS FURNESS: Perhaps you might help with what you said in Latin earlier - they asked you to include references to Graviora delicta?

MS DEVLIN: Graviora delicta - serious crimes, grave crimes, against the child. I'm not a canon lawyer, and there may be some in the room who may tell you chapter and verse on it. But, yes, it is to detail what that actually means. It's one of the gravest crimes in the canon law.

MS FURNESS: From your knowledge of what else is happening in the world, there's a Secretariat of Child and Youth Protection in the United States?

MS FURNESS: And that was established by the United States equivalent of the Bishops Conference?

MS DEVLIN: That's correct, yes.

MS FURNESS: And there's a person who is effectively in charge of that secretariat?

MS DEVLIN: Yes.

MS FURNESS: Do you know who that is?

MS DEVLIN: Yes. I think it's Deacon Bernie - I can't pronounce his second name - Nojadera.

MS FURNESS: As a deacon, he's part of the Church, I take it?

MS DEVLIN: Yes, he is. It's not a prerequisite, clearly. His predecessors were not. The first secretariat was a former member of the FBI. The second one, who now works for the Pontifical Commission, was a member of the Chicago Police. He's a deacon.

We have discussed and looked at whether or not some of our child safeguarding people should be members of the Church or laypeople. In the very early days, I was very adamantly against anybody with a collar being in the child safeguarding structure because I thought that would be very difficult for survivors. Since then, survivors have said to me, "I actually want to talk to a priest", so we now have a mixture, but most of our designated people, those people who deal with allegations of abuse, are laypeople.

MS FURNESS: Were you required to seek approval of anyone to come here and give evidence?

MS DEVLIN: No. Out of courtesy, we informed the bishops and the Conference of Religious that we would be here, but we are an independent body and we didn't need their approval and didn't seek their approval.

MS FURNESS: Thank you. Your Honour, I have nothing further.

2 COMMISSIONER ATKINSON: 3

your Honour.

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MS FURNESS:

I note the time, your Honour.

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Well, five minutes. Ms Needham, do you have THE CHAIR: any questions?

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MS NEEDHAM: 10

I don't think so, your Honour, no.

I have about five minutes,

I just have two things. The first was just in terms of the matters that

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THE CHAIR:

We might sit on, then, I think.

are referred to the CDF, is there any sense of how many of

those come back from the CDF expressing a different view to the view that existed in Ireland by a bishop or provincial?

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COMMISSIONER MURRAY: I have a question, yes.

Does that question make sense?

COMMISSIONER ATKINSON:

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T B DEVLIN

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Yes, I only have anecdotal evidence of that. MS DEVLIN: On the whole, the CDF, in my experience, will accept the votum of the bishop. However, I am aware of particularly one situation where they did not, and they felt that the evidence presented did not warrant the outcome, which was dismissal from the clerical state. The particular bishop, I have to say, was a very, very strong bishop and he did not follow the advice of the CDF. He ensured that that person remained out of ministry. But I don't really have detailed knowledge of that.

COMMISSIONER ATKINSON: Okay, thanks. The second one is perhaps a little bit unfair, but if I could just ask if you want to express a view about it, and part of it comes from some of our public hearings, so if I could just put to you a hypothetical. I take it there are large private schools

in Ireland?

MS DEVLIN:

Owned by religious?

COMMISSIONER ATKINSON: Yes.

At one stage, there were. MS DEVLIN: Less and less so.

COMMISSIONER ATKINSON: Are there boarding schools? MS DEVLIN: There are one or two.

COMMISSIONER ATKINSON: Thank you. The hypothetical, then, is that there is a boarding school with a large population of students and a large number of staff, and they have all of the policies, procedures and training that you would recommend. At the end of a 12-month period, in terms of assessing, with performance indicators, the effectiveness of those policies, procedures and training, the sorts of things you might look at - and can I just ask this: apart from allegations of child abuse, child sexual abuse, is there a sense, as well, in a school of what we might call here boundary violations?

MS DEVLIN: (Nodding).

COMMISSIONER ATKINSON: So if, in assessing a school, you went in to look at their performance over a 12-month period and the headmaster or principal of that school said to you, "There have been no boundary violations and there have been no allegations of child sexual abuse", in a large school, I mean, is that reasonable, do you think, or should we be looking for some complaints, even if it's only boundary violations?

 MS DEVLIN: I would be very, very shocked, in the course of running a school or a boarding school, that there were not some concerns of some nature against other children or against adults. I think it would be remarkable and I would want to interrogate it a bit further.

Now, in reality, we have no remit over schools because schools are governed by state laws, but if we had, I would be very nervous.

COMMISSIONER ATKINSON: And is it possible, do you think we're at a point yet where we can say, in terms of performance indicators, with absolute confidence and comfort that the policies, procedures and training are working?

MS DEVLIN: I think in Ireland there is undoubtedly a significant change. The state wouldn't openly say this, but they would tell me that our policies and procedures are better than theirs. The litmus test for me is the media. An article was written in an Irish paper last year which

complimented the Catholic Church on improving practice. Now, that was a big thing for the media.

There is no doubt that children are safer today in the Catholic Church in Ireland than they have ever been. The regulations are very tight. There are still allegations. We will not remove everybody who seeks to harm a child from the priesthood, but we can put in place safeguards to prevent the likelihood of that happening.

It's really important that we do work - and we've started to do this - in formation of priests, and I know there was reference to this yesterday. Our office every year does work with priests in training, students in training, but I actually think we need to work with the formators, not the priests themselves.

So we are in a better place. My worry is complacency. I am really nervous about us thinking that it's over, that the worst is - and I hope the worst is over, but I don't want anybody to think that they can stop being vigilant.

And back to your earlier point of going into a school and if somebody says to you, "We have no allegations and we have no concerns or suspicions or boundary violations", the approach that I probably would take in that instance is to ask the children directly. Find a mechanism for focus groups or other questionnaires, or whatever mechanism.

I was once criticised for saying that children should have a voice in this whole child safeguarding process. We know, we all know, in the 1950s onwards, when children came forward with allegations, they were either further abused or they were dismissed and put down and they were treated like pieces of dirt. The UN Convention on the Rights of the Child is very clear in stating that children should have a voice in things that happen to them.

So if there are no official records, then you need to ask: are the children being given a voice? Are they freed up to share their concerns? And it might be that - maybe it's a lovely school and it is possible that children are cared for without any fear or concern. But you would need to drill down, and the way to do that is to go directly to the children.

COMMISSIONER ATKINSON: Yes, and that issue you raised

about complacency, which of course leads to slippage, or it can, and then later the need for reform, I think is something that's being experienced in many areas. Do you have any other thoughts you want to share with us about how to avoid slippage?

MS DEVLIN: Yes. Each Church authority, Church body, in Ireland has been reviewed by the National Board and we have now identified clearly those that continue to have ministry with children. I mentioned earlier that we have an aging population of priests and religious, and a large number of those no longer have ministry with children. We're rewriting, reviewing, our review methodology and we will go back.

For some people, I've been once described as the most hated woman in Ireland in the Catholic Church, but we're going back. On the one hand, people really do appreciate the work that we do - actually, they all appreciate the work that we do. I have very few people who hate me, really. But they are fearful.

But sometimes that's okay. As a social worker, I hated the inspectors, I hated them coming back, but it is an important and integral part of the work that we do, and there's nothing more important than making sure that children are safe. So we'll go back.

COMMISSIONER ATKINSON: Thank you.

COMMISSIONER MURRAY: Ms Devlin, you've indicated, and it is the case in Australia, that canon law is a major part of the institutional response by the Catholic Church to incidents of child sexual abuse and it's very much part of your process.

The evidence before us in Australia is that the principles and practice of canon law in Rome differ in material respects from the principles and practice of civil law in Australia, and I would expect that to be so in Ireland.

You have made one major criticism of canonical process, and that is the time lapse. Are there, however, other aspects of canon law as exercised in Rome, in your experience, that either increase risk or produce unjust outcomes?

MS DEVLIN: Goodness, that's a very challenging question. For me to give a quick response probably wouldn't do any of it justice, and I don't know the detail of canon law. I know those canons that we work with, particularly in relation to preliminary investigations. I think those canons are very clear. Those canons set out the process, and the more you work with them and the more you use them, the better and easier it comes.

There probably are aspects of canon law which relate to child safeguarding - actually, what I'm about to say doesn't make any sense - which aren't there. What I should say is that there are probably further canons that are needed to clarify aspects of child safeguarding, so there are probably some deficits.

One of those that you spoke about yesterday when I was in the room is the aspect of the seal of confession, and I went and I looked last night at our guidance in relation to the seal of confession. Interestingly - and I'm going to have to refer to your barrister here for the particular canon because I don't remember what it is, but in our guidance we have quoted the --

MS FURNESS: Canon 964(2). Would you like me to read it?

MS DEVLIN: Please.

### MS FURNESS:

Confessions is a Church or oratory;
2) The conference of bishops is to
establish norms regarding the confessional;
it is to take care, however, that there are
always confessionals with a fixed grate
between the penitent and the confessor in
an open place, so that the faithful who

1) The proper place to hear sacramental

wish to can use them freely.

MS DEVLIN: Okay. What our guidance does is - and it's only guidance - offers guidance on how to manage situations when a child comes in to confession. Actually, after yesterday, I'm going to clarify this even further. When a child comes in to confession, our guidance describes them as a penitent. What was very, very clearly said yesterday

was they are not confessing a sin, and we need to make that clear. I think the canon law could make that even clearer. So that's an aspect which I think there could be greater clarification on.

The child is not confessing a sin of someone having harmed them, in confession; that's not their sin.

COMMISSIONER MURRAY: You collect data. Have you any knowledge that any allegation has come to you as a result of information provided or a confession made in the confessional?

disclosing outside of the confessional.

COMMISSIONER MURRAY: You mentioned gospel law, I think, as a guiding principle and I think you quoted Jesus earlier. Do you find it chilling that some people regard the seal of the confessional as more important than saving the impact on a child of continual or continued abuse?

MS DEVLIN: Anything that interferes with the safety of children is chilling. Again, I am not defending anybody here. This is a huge institution, which takes a very long time to change. The best that I can do, and the people in my office can do, is to provide awareness and guidance and support to bring to the fore the safety of children and, on occasion, to help them manage their requirements around canon law which should not interfere.

That's a very longwinded way of saying it's there, we can't stop the canon law, so we have to support people in ensuring, in spite of that - for example, in the confessional - in spite of that, they have to do what's right and seek support for any child who may have been harmed by a priest or religious.

I've learnt something, actually, over the last - well, you learn something every single day in life, but while you may have wanted to hear from me, I actually learned yesterday that we need to go away and provide better guidance in relation to the confessional.

COMMISSIONER FITZGERALD: Just in relation to that, am

I correct that your own guidance material, firstly, indicates that you must report a crime of sexual abuse to the civil authorities, but in the footnote you then say "except in the case of confession". So notwithstanding the law of Ireland - and I'm not sure if it's Northern or the Republic - where you are required to report, your own guidance says that you can ignore that and must ignore that, because of the seal of confession; is that correct?

MS DEVLIN: Yes. Let me explain. There is no mandatory reporting in the Republic of Ireland at the moment. in legislation, but it is not yet enacted. mandatory reporting in the north of Ireland.

guidance was being developed, we - there is mandatory

There is

reporting in the Church.

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As a layperson, I cannot overrule the canon law in relation to the seal of confession, so it had to be inserted, but the guidance then that we wrote afterwards assists people in managing that. But I'm going to change it even further.

COMMISSIONER FITZGERALD: The second thing is just a point of clarification. In your earlier evidence, you indicated that where a criminal matter either proceeds to conviction or doesn't proceed - in other words, the Garda or the police have determined there is insufficient evidence to proceed - you said, in all cases, a canonical process must commence - that is, an investigation. Is that because of canon law?

MS DEVLIN: It's natural justice. It's natural justice. There has to be a process following any criminal or civil investigation. And usually if there is not a finding of guilt, you cannot allow a complainant to be left at that point. You cannot allow a respondent to be left at that There has to be another process of natural justice. point.

COMMISSIONER FITZGERALD: So in Ireland if a bishop or a provincial leader, a religious member or a priest, were to be investigated by the local authority, and that authority came to the conclusion that there was insufficient evidence in respect of one or a number of complainants, in Ireland that matter would be subject to further investigation by the Church, irrespective, and that would apply to all church authorities irrespective of status within the Irish Church?

of burdens of proof.

in the criminal court.

COMMISSIONER FITZGERALD:

moral certainty.

investigation?

investigation.

MS DEVLIN:

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on?

MS DEVLIN:

MS DEVLIN:

Yes.

T B DEVLIN

I would advise them that they need to do

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If you became aware that a particular bishop or diocese or church authority failed to conduct such matters, would that be something, one, that you would become aware of and, two, that you would report

So going back to my question,

a psychologist for?" They explained that it had been through the criminal process. I said, "No, no, you're not

Only this week, somebody wrote to me and said, "Can you recommend a psychologist?" I said, "What do you want

at that stage yet. You have to conduct a preliminary investigation." They don't all do it. COMMISSIONER FITZGERALD:

That is exactly what should happen, and if it

Within the criminal court, it is beyond all reasonable

It's very hard to prove. Within civil law, it is

comes to our attention in the National Board, we advise that it should happen, because there are different levels

on the balance of probability. Within Church law, it is

So someone can be found guilty of a crime under

canon law, with different levels of burdens of proof than

and it may be that you can't answer this: is it the case

investigation take place and that there is no discretion in relation to church authorities to in fact not hold such an

absolutely correct. Certainly in the past - I think I said that when we looked at cases they were drifting and there

They don't automatically do it, no. You're

that it is required by canon law that that canonical

had not been the subsequent canonical preliminary

a mammoth task. If there is clear evidence that, for example, someone has made an admission, then that's your preliminary investigation done. Now, that's rare.

A preliminary investigation can be much more complex and drawn out when you have to gather the evidence. All I can do is advise them that the interests of natural justice are that they should conduct this investigation under canon law.

COMMISSIONER FITZGERALD: The natural justice to which you refer is the natural justice of the victim and of the accused?

MS DEVLIN: Both parties.

THE CHAIR: Can you tell us how you propose to amend the advice in relation to the confessional?

MS DEVLIN: Yes. I think I'm going to make it absolutely clear that the child is not confessing a sin, and therefore - and I'm going to have to seek canon law advice on this as well, obviously - that information that the child has shared is not, from my understanding yesterday, captured under the seal of confession. The advice - and you won't have seen it because I only gave it to your barrister this morning - sets out if it is a child who is the penitent, what should happen, and if it is the accused who is the penitent, what should happen, and there are differences.

But we haven't made it clear that the child is not confessing a sin, and I find that actually quite helpful and I'm able to then expand on that.

THE CHAIR: Do you know what the present practice of priest confessors would be in Ireland if someone, an adult, comes and confesses to having sexually abused a child? Do you know --

MS DEVLIN: Again, it's only anecdotal from training that we do. I think they all would not breach the seal of confession. However, they have said to me that they would refuse to give absolution, and they would encourage that person to go and report.

The advice that we give is that you cannot deal with

a child protection situation in confession, that you must ask the person - the child or the adult - to talk to you about it outside of the confession. That choice is theirs. You obviously have to deal with it differently if it's a child and you have to explain to the child that something has happened to them, and they need help, and that, as a confessor, you need to be able to get them help. That's the advice that we give. At the minute, under canon law, they can't do that outside of the confession. So that's the advice that we give to priests, and they've found that helpful. But I think - I don't know any priest who would breach the seal of confession.

JUSTICE COATE: Ms Devlin, thank you for your assistance to us. Can I ask you just two matters. The first relates to the evidence that you've given with respect to the records that you have. What do you do with your records once your processes are complete?

MS DEVLIN: That's really important because of the legislation around data protection. The National Board is not a data controller, so we don't own and control the data. We are data processor. Anything that we have the church authority has too. So we are required, and it is set out under the terms of our safeguarding reviews, to destroy that data when the review report is completed, on the understanding that the church authority also has it.

So what I am required to do is to purge the records every year, to check with the church authority, do they have a copy of this, in which case we can destroy our records. That relates to those reviews that we do.

In the course of offering advice, I'm entitled to keep those records, because we're offering advice. If someone makes an allegation to us, we obviously pass it on, but we keep those records. So we have different processes depending on what aspect of the processing of the data is involved.

JUSTICE COATE: So have you experienced to date, for example, a complainant coming to your agency indicating that he or she proposes to take civil action with respect to a complaint that has been made and seeking documents from your agency in support of that civil action?

MS DEVLIN: Not in relation to civil action, litigation,

 no, but it is not unusual for the police to come to us and to access our records or to ask us to make a statement if the complainant has come to us in the first instance.

JUSTICE COATE: Thank you. On a separate issue that relates to something you said earlier about - I think this might be my language rather than yours - your struggle to maintain the independence that you seek from the Church body generally, can you assist us to understand a little more about how that struggle has played itself out?

MS DEVLIN: We're entirely financially dependent on the Church for our work, and if the Church is struggling financially, then our budget may or may not be cut. Now, it hasn't happened to date, but that's a possibility.

Probably more crucially is everything is by consent and agreement, so because we have no statutory powers, we cannot tell them to do something. We have to offer advice and guidance. So when we produce, for example, guidance - we knew that we would never get the agreement of all 180, 200 Church bodies, so we decided, therefore, it couldn't be a core part of the policies and procedures because it just would take forever. So we decided, well, this is our guidance to you and therefore it is optional. So they may choose, or not choose, to follow the guidance of the National Board.

But if the path that they choose to follow, in our judgment, isn't as good as what we have written, then we can comment on that. But there are all sorts of things. We are a relatively new body, although we've been in operation for 10 years. We are getting better at what we do. We're learning, we're developing. We have to balance a very fine line between having the trust and the confidence of the church authorities, because we offer them advice, and being sufficiently independent to criticise when criticism is necessary.

So we've had to have demarcations around roles and responsibilities, which is why I no longer conduct reviews. And it is not easy. It is not easy for me to offer advice one day to a church authority and to go on television the next week and to criticise their practice, but that has to be done because we are there to monitor and to scrutinise. And it can be personally fairly challenging at times.

see significant improvements, and it has not always been easy, but it is important that they see the National Board as being helpful, as being competent, as having the skills to support them in their work, but also having the confidence to stand up when they don't do things well, to be able to say that. And that's what we do.

JUSTICE COATE: So it hasn't manifested itself in, for

It is also quite rewarding as well, and there are

aspects of the work - because you can see change, you can

example, threats or warnings that have come from some aspect of the funding, that, "If you, for example, speak publicly, we'll have to reconsider our position with respect to funding"?

MS DEVLIN: Absolutely not. There has been no threat to the funding. It can manifest itself in other ways. The hierarchy are very Church-focused people, and we have debates, discussions, arguments, yes. It can be very challenging at times.

I have a board, and the board are very, very supportive of me. I'm the public face of the national office and I have a very strong group of people who work with me, a small number of people, but it isn't always easy. So I rely on the support of the board. And there are challenges from bishops and provincials who will write to my chair to criticise what we do, and we have to be confident enough to present our case.

Now, if we're wrong, we have the confidence to say that, too. And we're dealing with mostly a male-dominated institution. I personally think it is very helpful that I am a woman, that I am a mother, that I have children, and I do have good working relationships with almost all - not all, almost all - of the church authorities, only through hard work and through evidencing that we do have the knowledge and expertise to support them in their work. But it hasn't been easy. It has been a long nine years, really.

COMMISSIONER MURRAY: Following that line of questioning, this Commission has had to confront the power of culture. You described yourself earlier as the most hated woman in Ireland.

MS DEVLIN: In the Catholic Church.

 COMMISSIONER MURRAY: Well, that says to me that there's tremendous cultural resistance to your work and to you personally. Can you tell us where the source of that hatred rests?

MS DEVLIN: Yes, I did say that tongue in cheek, I have to say. There are people who are quite anxious about me because they consider that I have a lot of power. I have very little power, but they consider that I have a lot. When I say "me", I'm talking about the whole board. Because we have an ability to go in and scrutinise their practice, and we require them to make that information public, that is a huge, huge cultural shift for the Catholic Church in Ireland, when everything was dealt with

internally.

If I'm being absolutely honest, most people quite like me. Most people quite appreciate the work that I do. There are a small handful who don't. They resent the work of the National Board. They are not always the hierarchy and they are not always the priests and religious. They are sometimes the professional staff that they engage. So there are jealousies.

 I think the culture is shifting. I cannot claim any credit, the National Board cannot claim any credit, for a shifting culture. I think that is due in large part to the lay faithful and to the media where there has been significant concern expressed publicly about the child abuse situation in the Church. We had the production of an inquiry report only two weeks ago in the north of Ireland, and yet again we heard of the cruelty to children in the care of the Church.

 I don't know, you have to be a very hard person in the Church not to allow that to affect you. So I don't claim any credit for the shifting culture. I think there is an opening up. There is significantly an opening up of all of the child safeguarding issues. There is an increasing reliance on the National Board and other people, professionals. There is a decreasing reliance on the lawyers. No offence intended here, but that's a good thing. You should not be going to lawyers for child protection advice. You go to lawyers for legal advice. There's a decreasing reliance on that. And there is an increasing energy around trying to make it better,

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alongside a nervousness on my part that they're tired of this as well, that there's a weariness coming in.

So I can't be a monitor without helping them along the say.

MS FURNESS:

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Then when they saw the 300 pages of guidance that we produced, they thought it was overkill. I suppose we have a job of work to do in going around and helping them implement that and explaining what that guidance actually

I'm a mammy to an awful lot of bishops, I have to

Nothing further, your Honour.

THE CHAIR: Ms Needham, nothing arising?

MS NEEDHAM: No, thank you, your Honour.

THE CHAIR: Thank you, Ms Devlin, for your contribution and your preparedness to travel. We very much appreciate it and we wish you well in your work in the future.

# <THE WITNESS WITHDREW

MS FURNESS: Just before we adjourn, your Honour, I need to tender a bundle of documents, which we've described as the final report documents. They're documents that won't be the subject of evidence in this hearing but will nevertheless be used in the final report. They have been provided to the Truth, Justice and Healing Council.

THE CHAIR: Do we have them?

MS FURNESS: No, you don't. You will, but, no, you don't.

THE CHAIR: We'll allocate them the number exhibit 50-006.

#### EXHIBIT #50-006 FINAL REPORT DOCUMENTS

MS FURNESS: Finally, there were three witnesses proposed As I indicated earlier, the deacon from the United States protectorate indicated very recently that he was not coming, having accepted some months earlier. second witness is Ms McCormack from the Pontifical Commission, who is an Australian. A medical certificate was recently received from her and I understand your Honour

1 2	has excused her attendance on the basis of that certificate.
3 4	THE CHAIR: Yes, I have. Very well. Nothing further?
5 6 7	MS FURNESS: 10 o'clock, I think, your Honour.
8 9	THE CHAIR: We will adjourn until 10 o'clock on Monday.
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